

Annual Report CDTO Campus

2023-2024



CDTO Campus

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The modern world is changing rapidly, and digital transformation is becoming the basis for the development of society and public administration. For Ukraine, this process is crucial, especially in the context of overcoming the challenges of a full-scale war.

CDTO Campus and the Ministry of Digital Transformation jointly support the state in creating digital resilience and security.

We provide a new generation of leaders with innovative knowledge, advanced tools, and practical skills to help address modern challenges.

Our team realizes that only qualified leaders who are able to think strategically can not only respond promptly to challenges, but also actively develop the country's digital infrastructure.

CDTO Campus strives to create an environment where each participant has access to advanced knowledge and opportunities to realize their potential, becoming a driving force for positive change.

Thanks to effective cooperation with our partners and donors we implement innovative programs and projects that improve digital literacy, strengthen cybersecurity, and support nationwide digitalization initiatives.

CDTO Campus is implemented by the East Europe Foundation, funded by Visa Foundation, the Federal Ministry for Economic Cooperation and Development of Germany (BMZ), and supported by Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH, the Digital Transformation Activity (DTA) with support from USAID and UK Dev, with the support of the USAID Cybersecurity Activity, in cooperation with the Digitality GovTech Center of Excellence, under the auspices of the Ministry of Digital Transformation of Ukraine. The technology partner of the space is Cisco. The coworking space for GovTech leaders was created with the support of Visa.

This year, CDTO Campus has become not only an educational platform, but also a strategic partner in building a digital state. We provide our students with essential skills to implement digital changes aimed at improving the quality of life of citizens, ensuring transparency, and increasing the efficiency of public services.

Our mission is not just to train digital leaders, but also to ensure the sustainable development of the state, supporting it on the path to digital independence and security, which are becoming especially important in the face of modern challenges.

We are sincerely grateful to our partners for their trust and active participation in the process of digital transformation of Ukraine, because it is thanks to joint efforts that we create a reliable foundation for the future of our state.

VISIONARIES

Mykhailo Fedorov

Vice Prime Minister for Innovations, Development of Education, Science and Technologies - Minister of Digital Transformation of Ukraine

“ Ukraine became one of the first countries in the world to introduce the position of Chief Digital Transformation Officer. In 2020, we created an effective organizational structure at the state level and introduced a new management format that did not exist before.

This has made it possible to implement digital projects faster, transform entire industries, and penetrate every sphere of the state with digitalization.

Currently, there are 62 CDTOs in Ukraine. These are digital leaders in ministries, regional administrations, city councils, etc. However, to implement digital changes in the public sector faster, we need much more effective managers. People who have a clear vision, look critically at problems in the system and are not afraid to make important decisions.

So the next logical step is to launch CDTO Campus educational project.

This is a unique training platform for training digital leaders that does not exist in any country in the world. Both current CDTOs and future deputies for digital transformation study on the campus.

In total, during the year of work, we have received 2,565 applications for training under various programs. We have launched 12 programs, in particular, in cooperation with Microsoft, Cisco, AI HOUSE, etc. 440 people have already completed training, some are still receiving education under current programs.



It is here that people master relevant knowledge, skills and gain practical experience that are necessary for the implementation of innovative changes. So CDTO Campus is an investment in the digital future of Ukraine.”

VISIONARIES

Valeriya Ionan

Deputy Minister for Eurointegration at the Ministry of Digital Transformation of Ukraine

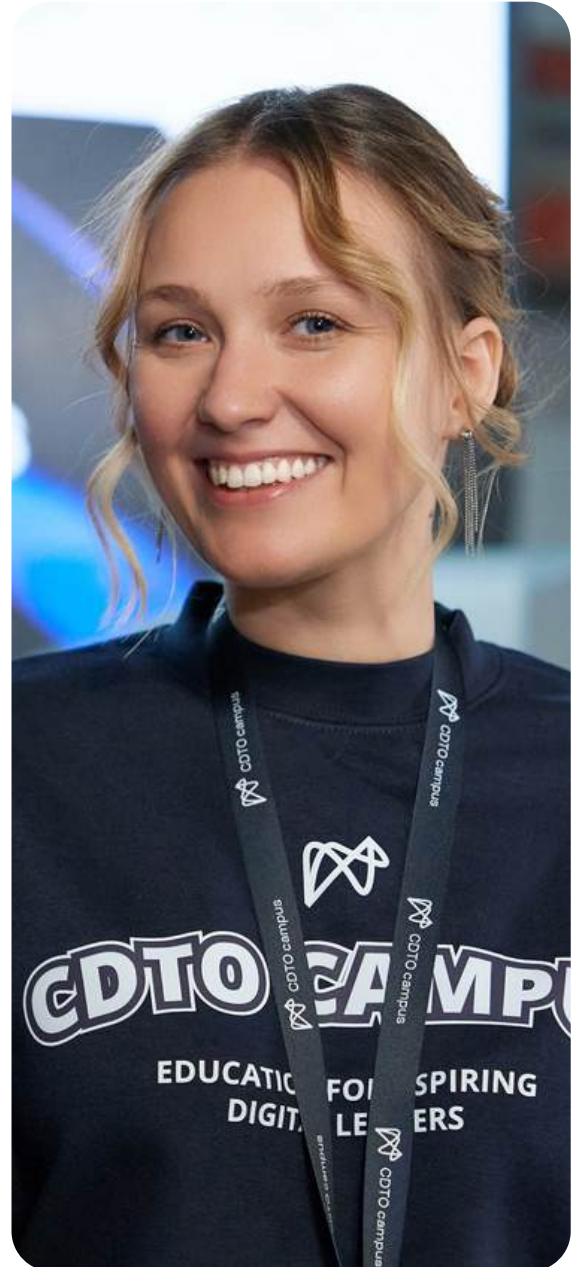
“ The CDTO Campus is an innovative platform for building Ukraine's digital future, where leaders emerge to make the country a better place.

We are creating a community of professionals with a clear vision, expertise, and determination to implement innovative projects that improve citizens' quality of life and establish a transparent, efficient government.

In our first year, we received strong support from our partners – global technology leaders and organizations that share our vision. Among them are Cisco, Microsoft, Apolitical, UNDP, AI HOUSE, EU4DigitalUA, OSCE, Tolocar, the Estonian ICT Cluster, and the McCourt School of Public Policy at Georgetown University. Our students have access to advanced tools and knowledge in AI, cybersecurity, and digital infrastructure, which they apply in practice from the start.

The CDTO Campus now has over 356 graduates and 37 students ready to drive Ukraine's digital transformation forward. Additionally, through the Tallinn Mechanism, the CDTO Campus has become a platform for training the public sector in effective cyber threat management and mitigation and promoting a culture of security and innovation in governance.

We sincerely thank our donors – Visa, Visa Foundation, BMZ, GIZ, East Europe Foundation, the Digital Transformation Activity (DTA) project with support from USAID and UK Dev, with the support of the USAID Cybersecurity Activity and Digitality GovTech Center of Excellence – for a productive year and their support.



I am also grateful to our students and team for their dedication and hard work. Together, we are moving closer to realizing our vision of building the world's most user-friendly digital state.

”

PARTNERS

Viktor Liakh

**President
East Europe Foundation**

“ Digitalization is radically changing the interaction between a person and the state. Each year, as new online services are introduced, this interaction becomes more seamless. Tasks like obtaining certificates, selling a car, or registering a marriage can now be completed with just a few clicks.

However, digital transformation doesn't happen by chance; it's the result of the dedicated efforts of leaders driving it forward. This is exactly what CDTO Campus is all about - preparing a new generation of public administrators equipped to bring digital initiatives to life.

Over the year, CDTO Campus has achieved significant results. It has launched more than 10 training programs for specialists in public governance and the private sector. It has organized educational trips abroad to exchange experience. It has created a modern innovative educational space and implemented many other initiatives.

The goal of CDTO Campus is to build a "gold reserve" of digitalization leaders to drive change across the regions. Our aim is to train and support 1,500 CDTOs and their teams who will serve as a powerful force for transformation throughout Ukraine.

The foundation for this was laid in 2024. Even greater achievements lie ahead. ”



PARTNERS

Svitlana Chyrva

Vice President, Visa Country Manager
for Ukraine and Moldova

“ For Visa, supporting CDTO Campus is an investment in Ukraine’s present and future. This project brings together experts and resources, providing access to the latest knowledge and technology, helping the next generation of community leaders adapt to the challenges of the digital era. As a partner of CDTO Campus, Visa is committed to fostering digital skills and implementing innovations that expand opportunities for everyone everywhere.

Such initiatives are extremely important for Ukraine’s development, as they drive the adoption of new technologies and increase digital literacy. This lays the grounds for sustainable economic growth and prepares society for further digital transformation.

I am confident that CDTO Campus and its partners, including Visa, are creating a strong foundation for future generations, building a digital society with equal access to knowledge and opportunities. Being part of this initiative is both an honor and a responsibility. ”



PARTNERS

Daniel Busche

GIZ Ukraine Country Director

“ Despite the full-scale invasion, we see that the Ukrainian government continues its efforts to provide and further digitize its public services keeping them running thanks to the basic digital public infrastructure that has been built in the last few years.

Such approach enabled responding to the needs of citizens dealing with the consequences of the war and being in touch with Ukrainians who have been affected by it. Even in such difficult context, we understand it is vital to develop capacities to have specially trained personnel in the government at all levels – national, regional, and local – to help the Government of Ukraine to stay resilient and capable to implement further digital governance reforms.

We believe the CDTO Campus is a great solution to proceed with digital transformation through learning and community building.

German Government has supported establishment of the CDTO Campus – the initiative which is implemented by the East Europe Foundation in close cooperation with the Ministry of Digital Transformation of Ukraine as the political partner of the Project „Good Governance through GovTech and Transparency“ implemented by Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH on behalf of the Federal Ministry for Economic Cooperation and Development of Germany (BMZ).

Empowering a new generation of digital transformation leaders, the CDTO Campus is a catalyst for innovation and collaboration. It will connect experts across Ukraine and the world, fostering knowledge sharing and skill development, driving Ukraine's digital transformation to new heights. ”



PARTNERS

Gulsanna Mamediieva

Vice President, Digitality GovTech
Center of Excellence

“ CDTO Campus is advancing Ukraine's digital transformation expertise and ensuring it's widely accessible. The project has a bold and distinctive goal: to train digital leaders who will shape the future of innovation in the public sector.

CDTO Campus stands out for fostering a collaborative environment where the public and private sectors work in synergy, creating the right conditions for coordinating the efforts of these sectors and developing effective, progressive solutions.

In a world where progress depends on collaboration, CDTO Campus is a powerful example of how vision and partnership can drive meaningful change. CDTO Campus is making a significant contribution to shaping a sustainable and innovative society where technology works for the benefit of people. ”



TEAM

Galyna Pustova

Director of CDTO Campus

“ Thanks to the hard work of the team, the support of partners and the activity of our students, we managed to launch a unique environment for training digital managers, who are today the driving force of change in Ukraine.

Next year will be a year of new opportunities. The focus is on supporting digital transformations in the regions, deepening cooperation with international partners and adapting the best global practices for the Ukrainian context.

We are actively working to expand our international presence by forming new partnerships with innovative organizations and launching joint programs with leading global companies. This will provide our students with access to cutting-edge knowledge and technologies, empowering them to contribute to the growth and development of their communities and organizations.

In the new year, we will pay special attention to the development of the alumni community, creating platforms for them to interact, exchange experiences and support.

All this is to achieve the main goal: to make Ukraine a digital leader in the world.

I want to thank our donors and partners for your trust, support and belief in our mission. You are an integral part of our success. Without your support, our achievements would not be possible.

Together we are building a future where digital innovations become accessible to every citizen of Ukraine. Thank you for being with us on this journey. ”



TEAM

Maria Voitko

Chief Operating Officer
of CDTO Campus

“ In the digital era, the state requires leaders who not only adapt to change but actively drive it. CDTO Campus has become the force propelling public administration forward, shaping a new generation of digital strategists. We deliver not just knowledge but practical tools that enable effective decisions, transforming systems at the national level.

Over the past year, we have brought together top-tier experts to train public sector professionals capable of developing digital processes that are transparent, efficient, and swift. It's no exaggeration to say that we have achieved results in one year that other initiatives take years to accomplish.

This is more than numbers and completed programs—it's about transforming the mindset and approaches of those who are shaping Ukraine's digital future.

CDTO Campus is not just about education. It's about empowering leaders to create a technological, innovative, and competitive Ukraine.

It's a team driven by a shared vision and a deep commitment to delivering meaningful results. This dedication and passion for building a better future make CDTO Campus a unique place where real transformation begins. ”



DIGITALIZATION

In 2019, the Ministry of Digital Transformation, under the President's initiative, began building a digital state. Ukraine became the first country in the world to introduce official electronic passports and offer the fastest business registration process. It also became the fourth country in Europe to implement digital driver's licenses and one of the first in the world to have its COVID certificates in the 'Diia' app officially recognized by the EU.

The primary goal of the Ministry of Digital Transformation is to create the most convenient state for citizens and businesses in the world. Currently, the 'Diia' application has over 21.2 million users who can access 24 digital documents and more than 30 services, and more than 125 services are available on the web portal and more than 5 million personal accounts have been created.

The most popular services include car sharing, driver's license replacement, car registration and re-registration, managing sole proprietorships (including registration, updates, and closure), eMalyatko, construction-related services, marriage applications, and online proposals. Users can also request various certificates and extracts through both the application and the portal.

Ukraine is the only country in the world developing a digital state while facing a full-scale invasion.

During the war, 'Diia' has introduced the eDocument service to replace lost passports, eSupport for financial assistance, and a comprehensive eRecovery service for those whose homes have been damaged or destroyed.

For some time now, Ukrainians have been able to get married online through 'Diia'. This service, recognized as one of the "Best Inventions of 2024" by TIME Magazine, highlights Ukraine's innovative approach to digital governance during times of crisis. As of November 2024, more than 9,600 marriage applications had been submitted, over 1.5 million users had utilized the marriage proposal feature, and 1,262 couples had tied the knot.

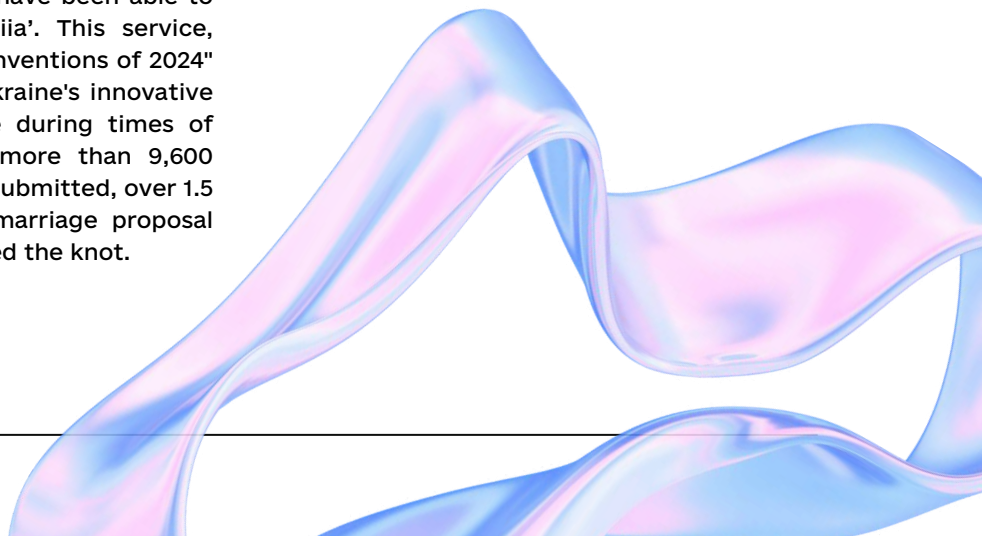
The efforts of the Ministry of Digital Transformation have brought Ukraine international recognition. The Brookings Institution recognized 'Diia' as a leading example of digital governance, highlighting its role in reducing bureaucratic barriers and fostering citizen engagement with the state.

According to the EGDI e-Government Development Index, in 2024 Ukraine will rank fifth in the world in terms of the level of development of digital services, having risen by 97 positions in 6 years thanks to the work of the Ministry of Digital Transformation. According to the E-Participation Index, Ukraine came in first place, demonstrating a high willingness of citizens to participate in government processes through digital platforms.

The World Economic Forum is opening the world's second Global Government Technology Centre in Kyiv, which will become a catalyst for cooperation between the public and private sectors, which will promote the development of digital technologies and innovations.

CDTO Campus plays a key role in this process, preparing a new generation of digital leaders. They will introduce innovations in public administration and develop digital services.

The main goal of CDTO Campus is to provide specialists with the necessary knowledge and skills to manage digitalization processes and support modern e-government standards, so that Ukraine continues to remain at the forefront of global digitalization.



THE ROLE OF A CDTO

Digitalizing regions and state authorities is a key component of Ukraine's transformation. This process is aimed at developing the economy, infrastructure, education, medicine, transport, tourism and security. It forms a culture of innovation based on automation, optimization and efficiency.

To accelerate changes in 2020, the Ministry of Digital Transformation introduced the position of CDTO (Chief Digital Transformation Officer) - deputy for digital transformation. They implement digital technologies and initiatives in their departments and regions, modernizing state services and processes.

CDTOs in regional state administrations implement national policies on digital transformation, digitalization, and digital development at the regional and local levels.

Main responsibilities:

- Organization of digitalization, infrastructure development, provision of electronic services, implementation of innovations and information protection.
- Interaction with authorities, increasing digital literacy, implementation of digital transformation strategies.
- Participation in the development of regulatory acts, digital transformation strategies, assessment of cyber security and implementation of innovations.
- Coordination of the activities of digital development units, informatization programs, technical information protection and open data audit.
- Interaction with state bodies, local administrations, international and public organizations on the implementation of digital solutions and etc.

The CDTO of central executive bodies is the deputy head of the state body for digital transformation, who not only develops and launches IT systems, but also forms a strategy, designs reforms, and changes legislation.

Main responsibilities:

- Development of a digital transformation strategy for a state body.
- Identification and analysis of processes that need to be digitalized, formation of priorities.
- Implementation of digital transformation projects and activities.
- Development of information resources, information and communication systems, electronic registers and their interaction.
- Implementation of electronic administrative and public services, simplification of administrative procedures.
- Coordination of structural units and state institutions and enterprises engaged in digitalization and informatization.
- Digitalization, reengineering and optimization of state body processes.
- Introduction of new digital technologies into the activities of a state body and others.

CDTO CAMPUS

CDTO Campus is a national educational project aimed at training a new generation of civil servants - digital leaders, capable of implementing innovative technologies in the field of public administration, providing services to the population and the general digitalization of the country.

The project is a strategic initiative for the Ministry of Digital Transformation, as it will contribute to the expansion of the ecosystem of digital projects throughout Ukraine.

The main goal of CDTO Campus is to provide the public sector with qualified specialists to implement digital transformation and implement the latest technological solutions.

Especially in times of war, digitalization plays a critical role. First, it is:

CDTO Campus plays a key role in driving Ukraine's digital transformation, accelerating the implementation of state digital projects with the active support of proactive CDTOs across ministries, central executive bodies, and regions.

Our mission is to build a country where interactions between citizens, businesses, and the state are seamless, convenient, and free from corruption, queues, and bureaucracy.

Unlike most similar initiatives aimed at developing digital leaders in the public sector—which often rely on short-term programs without a comprehensive strategy—CDTO Campus takes a robust and well-rounded approach.

Our programs are crafted using unique methodologies and enriched by Ukraine's experience, particularly insights gained during the war. They are designed to prepare top-tier professionals capable of tackling the complex challenges of today and driving meaningful transformation.



Operation of critical infrastructure: Digitalization allows you to effectively manage data and provide services in one click



Improving communication and coordination: Digital technologies ensure the effective exchange of information and data between the state and citizens. In times of war, digitalization becomes a tool for transparency in the reconstruction of communities and Ukraine as a whole



Cybersecurity: Electronic registries are reliable and have digital copies of data

RESULTS

The background features several thick, flowing ribbons in shades of blue and purple. These ribbons curve and twist across the frame, creating a sense of movement and depth. The lighting highlights the smooth, glossy texture of the ribbons, with lighter areas where they catch the light and darker, shadowed areas where they recede. The overall composition is dynamic and modern.

RESULTS

The first year of CDTO Campus focused on developing and piloting programs, engaging students, and building a community of digital leaders prepared to tackle the challenges of modern public administration. Throughout this year, a number of initiatives were launched that laid the groundwork for enhancing the competencies of Ukrainian specialists in digital transformation.

Throughout the year, we implemented several educational programs for representatives from both the public and non-public sectors, enhancing their digital skills and leadership competencies. We held two intakes for the program, “Digital Transformation in Public Administration,” which equipped participants with essential knowledge and practical experience in digital transformation.

Additionally, we conducted two leadership programs: “Shaping the Digital Future,” aimed at developing established leaders, and “UNDP: Leadership Program for Women Involved in Digitalisation of Public Services”. In collaboration with Ukrainian and international organizations, businesses, and educational institutions, we developed 11 partnership programs.

Graduates of the programs

440



Implemented programs

12



Applications for the programs

2 603



Educational events

16



Attendees of open educational sessions

1 090



Lecturers

100 +



35 years

Average age

43.56%

Women

56.44%

Men

114

Private sector participants

314

Public sector participants



RESULTS

Throughout the year, 16 open lectures were held, featuring leading Ukrainian and international experts from both the business and public sectors. Over 100 lecturers were involved in the educational process on an ongoing basis, and a total of 2,565 applications were submitted. Certificates were awarded to 440 graduates, including 34 who completed the long-term program, 43 who finished the leadership programs, and 363 who participated in the partnership programs. Additionally, 1,090 students attended the open lectures.

Among the graduates of the CDTO Campus programs, 326 participants represented the public sector and aimed to enhance their digitalization skills, while 114 participants came from the non-public sector, aspiring to transition into public service. The gender distribution was 43.56% women and 56.44% men.

Participants hailed from various regions, including Kyiv, Odessa, Lviv, Poltava, Chernivtsi, Kharkiv, Kryvyi Rih, and many others. The average age of our students is 35 years.

The total number of students across all programs:

Programs	Applications	Applicants per position	Students
Digital Transformation in Public Administration	362	4	74
Leadership program: Shaping the Digital Future	63	2	23
AI HOUSE: Fundamentals of Artificial Intelligence	169	4	46
EU4DigitalUA: Personal data protection	35	1	21
Cisco: Implementation of Secure Digital Platforms	51	2	29
OSCE: Making and implementation of open data policy	100	1	64
Tolocar: Open Source Immersion Days	24	1	20
UNDP: Leadership Programme for Women Involved in Digitalisation of Public Services	22	1	20
Apolitical: Digital Training Program for CDTO	119	5	25
Microsoft: Cloud Platforms and AI for productivity and security	477	4	101
Estonian ICT Cluster: Building Digital Society	57	1	43

The background features a dynamic, flowing ribbon in shades of blue and purple, creating a sense of movement and depth. The ribbon starts from the top right, loops around, and flows towards the bottom left, with various highlights and shadows that give it a three-dimensional appearance.

OUR PROGRAMS

OUR PROGRAMS



Digital Transformation in Public Administration

The educational program is tailored to equip public administration leaders with the skills and knowledge needed to drive effective digital transformation in the public sector. Participants explored the principles of digital governance, methods for developing public policy, and strategies for building and sustaining public digital infrastructure and online services.

The program placed a strong focus on leveraging digital technologies to advance sustainable development goals, securing funding for digital initiatives, building high-performing teams, enhancing cybersecurity, utilizing open data, ensuring access to information, and safeguarding personal data.

9 months

34 graduates

Digital Transformation in Public Administration

Program Structure

The program consists of 15 modules that cover both the theoretical and practical aspects of digital transformation. The training is designed to enhance the competencies of government leaders in managing digital change.

Module 1. Governing in the Digital Era

Fundamentals of the digital state, the roles of digital leaders and the challenges of digital transformation in management.

Module 2. Public policy formation

Models and principles of creating state policies, interaction with stakeholders.

Module 3. Public digital infrastructure

Fundamentals of digital systems: registries, databases, digital identification, online payments.

Module 4. Digital Service Design and Delivery, and Their Further Support

Creation and improvement of digital services for administrative and municipal processes.

Module 5. Customer Support of Public E-Service

Development and management of support teams with an emphasis on business processes and efficiency.

Module 6. Government IT and Finances

Types of financing for digital projects, selection and application for various initiatives.

Module 7. Building and Establishing a Digital Team

Strategies for developing competent teams, crisis management and motivation support.

Module 8. Digital Technologies to Achieve UN SDGs and Their Implementation in the Regions
Using digital tools for inclusion and achieving the UN Sustainable Development Goals.

Module 9. Cybersecurity

Types of cyber threats, protection of critical infrastructure, involvement of cybersecurity professionals.

Module 10. Open data for civil servants

Using open data for decision-making, interaction with the public and efficiency of management.

Module 11. Privacy and Data Protection in the Public Sector

Rights and obligations in data processing, technologies for protecting personal information.

Module 12. Access to the Public Information

Management of different categories of information, public communication through digital platforms.

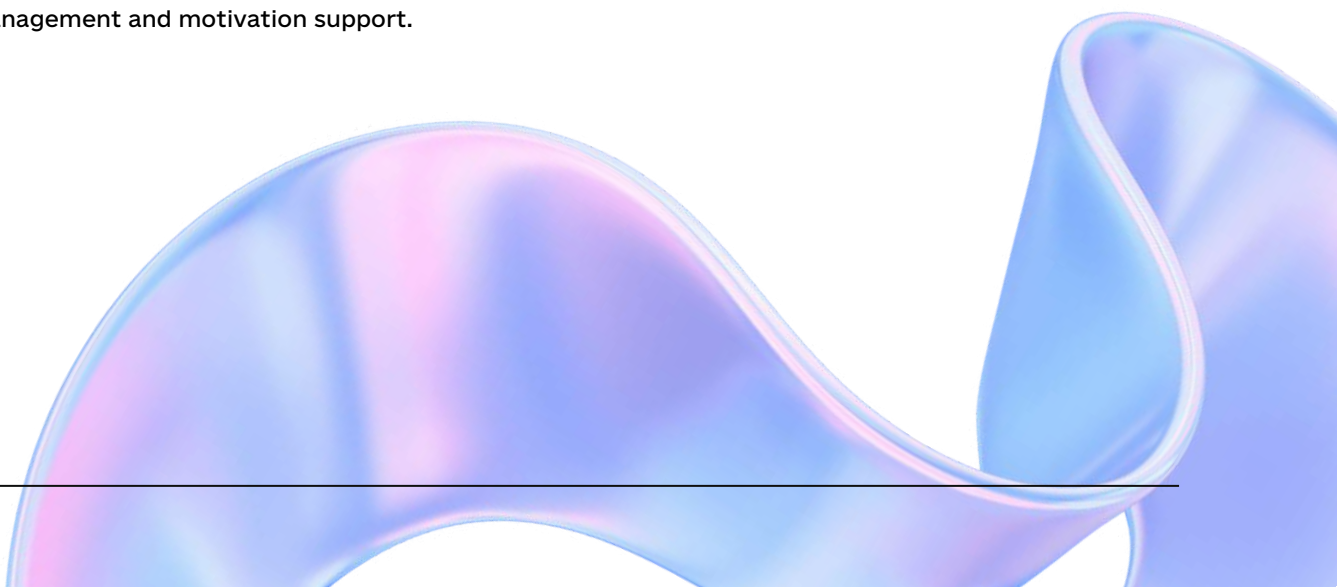
Module 13. Legal support for digital transformation
Regulatory and legal aspects of digitalization, prevention of corruption.

Module 14. Digital culture and marketing

Development of digital culture, management of innovations and risks, brand promotion.

Module 15. Development of digital education

Implementation of educational technologies to increase digital literacy and support state education policy.



OUR PROGRAMS



Leadership Program: Shaping the Digital Future

The program is designed to empower Ukraine's digital transformation leaders, providing opportunities for personal growth and equipping them to shape the country's digital future. It united these leaders to cultivate visionary thinking and advance the creation and implementation of innovative digital solutions.

The course featured three core modules: leadership development, a week-long intensive program at the McCourt School of Public Policy at Georgetown University in Washington, D.C., and strategic session on Ukraine's future scenarios.

2 months

23 graduates

Leadership Program: Shaping the Digital Future

The program "Shaping the Digital Future" is an essential educational tool for training leaders in digitalization within today's rapidly evolving environment, where technology significantly influences governmental capacity.

In 2024, the program comprised three main components:

1. Mastering tools and strategies for effective leadership.
2. A week-long intensive at the McCourt School of Public Policy at Georgetown University in Washington, D.C., USA.
3. A foresight session on envisioning Ukraine's future.

Key Curriculum Modules:

- Operational change management.
- Developing long-term thinking and forecasting digital trends that impact policy and governance, alongside strategic planning.
- Utilizing high-quality data for informed decision-making.
- Enhancing capabilities to leverage big data for effective decision-making, covering data analytics, data as infrastructure, and practical tools.
- Privacy, security, and ethics as continuous priorities. Understanding and embedding the core principles of digital ethics, privacy, and security into public sector functions, while balancing the benefits of digital governance.
- Technology selection and emerging trends. Acquiring skills to navigate innovative technologies and predict their implications for public policy and governance.
- Mastering project presentation and public speaking skills.

Program Objectives:

The program aimed to prepare digital leaders to implement bold and transformative digital projects in a fast-paced digital environment. It equipped participants to lead digital initiatives and effectively promote state priorities.

Distinguished Lecturers:

The program featured globally renowned experts in digitalization. Each speaker is a recognized professional in their field, combining theoretical expertise with hands-on experience in implementing impactful digital projects. Their readiness to share their knowledge and practical insights enriched the learning experience for participants.

Among the speakers were Colonel William J. Walsh, a professor in the Department of Government and the McCourt School of Public Policy at Georgetown University; Renee Wynn, former CIO of NASA; Nick Nigro, CEO of Atlas Public Policy; Anastasiia Hnatenko, External Affairs Manager at Quantum AI, Google; John Grant, founder of the Privacy and Civil Liberties Engineering team at Palantir Technologies, and others.

The program invited experienced leaders in public sector digitalization, as well as representatives from the private and non-governmental sectors. These were professionals involved in some of the most impactful digital initiatives in the country, recommended by their supervisors as leading experts in their fields.

The McCourt School of Public Policy at Georgetown University is a premier academic institution that prepares future leaders in public policy. Renowned for its commitment to addressing critical societal challenges, the school equips graduates to make a significant impact on shaping and implementing public policy at a global level.

The CDTO Campus leadership program "Shaping the Digital Future" partners with the Tech & Public Policy program at Georgetown University's McCourt School of Public Policy in Washington, D.C., USA, supported and funded by Ukraine-Moldova American Enterprise Fund and USAID Cybersecurity for Critical Infrastructure in Ukraine Activity.

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THE STUDENT SUCCESS STORIES

STUDENT SUCCESS STORIES



Andrii Malakhov

Chief Transformation Officer at
JSC Ukreximbank

I joined the “Digital Transformation in Public Administration program” to enhance my expertise in digitalization and discover new approaches to transforming business processes. CDTO Campus is the first institution in Ukraine dedicated to training true CDTOs. It was an exciting opportunity for me to evaluate whether I meet the high standards and possess the necessary skills for successful digital transformation.

One of the program's key highlights for me was the chance to join a community of digital leaders and gain insights from the operations of government institutions. This experience enabled me to collaborate more effectively with public agencies and optimize the services our bank provides to citizens and businesses.

Participation in the program provided me with not only valuable insights for personal development but also specific ideas for implementing new solutions at the bank. For example, we developed an AI-powered virtual assistant named "Melania," which has become an innovative channel for communicating with employees.

This technology has helped reduce the time required to familiarize employees with new innovations, increased the team's awareness of innovative processes, and improved internal communication. Previously, such updates often went unnoticed, but now, thanks to the virtual assistant, 30% of employees actively review them.

I also adopted innovative ideas for customer support by integrating the Diia experience into the operations of the bank's contact center.

We adapted the technical specifications to create an omnichannel contact center, where approximately 70% of inquiries are processed automatically using artificial intelligence. This enables clients to receive prompt assistance without the involvement of operators.

The knowledge and skills acquired at CDTO Campus have equipped me and my team to actively contribute to state recovery projects in Ukraine.



Implemented

virtual assistant "Melania"



Planned

implementation of an omnichannel contact center

STUDENT SUCCESS STORIES



Balabolko Olena

Acting Head of the
Information Technology
Department, Antimonopoly
Committee of Ukraine

My motivation to join the “Digital Transformation in Public Administration” program was driven by a desire to enhance information security in central executive bodies. In this area, cybersecurity often lacks the attention it deserves, which has been a persistent concern for me. During the war, the number of cyberattacks skyrocketed, but thanks to the leadership’s support, cybersecurity has finally been prioritized. The program at CDTO Campus further validated the critical importance of these efforts.

For me, this program marked a significant milestone in my professional development. It helped refine my skills and structure innovative approaches to digitalization, enabling me to address pressing challenges more effectively.

Through the program, I gained valuable tools for organizing cybersecurity at the Antimonopoly Committee of Ukraine, where I work. The training strengthened my collaboration with the State Service of Special Communications and confirmed the validity of my strategy for building a secure infrastructure.

Cybersecurity is now our top priority, and the program reinforced its vital role in ensuring stability within state processes. As a result of our initiatives, we increased the committee’s cyber resilience by 1.5 times, substantially reducing our vulnerability to cyber threats.

Looking ahead, my primary goal is to continue improving processes within the Committee, particularly by advancing automation and integrating new digital services. As a certified trainer in cyber hygiene, I also plan to persist in conducting training sessions for employees of the Antimonopoly Committee and its affiliated organizations to further bolster our cyber resilience.

We currently have immense potential for advancing digital initiatives and refining protective mechanisms to ensure the stable operation of state systems, even in the face of complex challenges.

→ Enhanced

the committee's cyber resilience by 1.5 times

→ Implemented

Agile and Scrum tools in management

STUDENT SUCCESS STORIES



Yevhen Kryvenko

Head of the Department of Technical Information Protection and Information and Communication Technologies, Kryvyi Rih City Council

I decided to join the “Digital Transformation in Public Administration” program to deepen my expertise in digital technologies and identify effective strategies for addressing the challenges of digitalization. The primary challenges I faced included transitioning public services online, establishing a resilient cybersecurity system during martial law, and finding approaches to integrate and modernize outdated urban information systems.

Sharing my experiences with colleagues and partners involved in digitalization projects in other cities and countries was incredibly valuable. I gained new insights into cybersecurity, working with open data, and adopting a user-centered approach to service delivery.

Participation in the program marked a turning point for both ongoing and planned projects. During my studies, I realized how essential it is to create modern digital tools for residents to simplify their interaction with local authorities.

For instance, I initiated the update of our existing mobile application to expand its functionality and introduce new services. With these updates, residents will be able to contact city authorities, participate in public discussions, and access comprehensive information about municipal services.

Looking ahead, I plan to focus on developing a “smart city” by integrating artificial intelligence into city council services. This includes implementing IoT-based intelligent systems to collect real-time data on the urban environment and infrastructure, enabling predictive analysis and prevention of emergencies.

My ultimate goal is to make the city more transparent and open, fully digitize public services, and create favorable conditions for attracting investments. By leveraging information technology, I aim to enhance the efficiency, convenience, and overall quality of life for residents.



Implemented

update of the city mobile application



Planned

integration of AI into the city council services

STUDENT SUCCESS STORIES



Olena Hunko

Deputy Director of the Economic Development Department for Digital Transformation (CDTO), Lviv City Council

I joined the CDTO Campus program "Digital Transformation in Public Administration" to acquire the knowledge and skills needed to address the challenges arising from changes in the structure of the Lviv City Council. After the liquidation of the information technology department, which I led, there was a need to restructure the operations and adapt to new conditions, including coordinating digital projects at the city level.

The new position required an understanding of how such digital processes are implemented in other cities and government bodies in order to create an effective digital transformation model. The biggest challenge for me was figuring out how to organize work within the new structure.

I lacked a clear understanding of how similar processes function in other cities and government institutions. The program proved to be a vital resource, providing the necessary contacts and ideas.

My top priority is the development of Lviv's digital infrastructure. Thanks to the program, I focused on launching a mobile application for the city that will consolidate several municipal services and ensure maximum convenience for residents. I plan to integrate new services into a single mobile app that will allow citizens to access city services as easily as possible.

Key areas of focus include improving the city's cybersecurity infrastructure and enhancing the user support system to ensure that Lviv residents feel secure and have easy access to all the services they need.



Implemented

cybersecurity measures



Launched

concept of a mobile application for Lviv

STUDENT SUCCESS STORIES



Kateryna Frolova

**Head of Digital Transformation at
the Coordination Centre of Family
Upbringing and Child Care
Development**

I decided to join the "Digital Transformation in Public Administration" program to acquire the knowledge and skills necessary for successfully implementing digital projects in the public sector. My previous experience includes working at companies such as Snapchat and Twitter. Transitioning into the public sector presented a new challenge, requiring me to adapt to a different management paradigm.

Firstly, I needed to understand the principles of how the public sector operates and the digitalization processes within it. The program provided me with valuable insights into these processes, key stakeholders, and the best ways to organize team operations.

During my studies, I focused on topics related to information systems development, team building, and leadership. The lectures that left the greatest impression on me were those that addressed management skills and the principles of digitalization at the central level. I am actively integrating these learnings into my work at the coordination center.

The program not only provided me with valuable knowledge but also enabled me to build meaningful connections, which have already begun to yield results in the form of partnerships for the implementation of our projects.

I am preparing to develop a large-scale information system called "Children," which will serve as a platform for managing adoption and family-based care processes, while facilitating interaction between families, prospective adopters, and child welfare services.

My goal is to apply the knowledge gained during the program to create this platform, which will enhance transparency and improve the effectiveness of Ukraine's child support system.



Started

the development of the "Children"
information system

STUDENT SUCCESS STORIES



Artem Rudko

Deputy Head of the State Statistics Service of Ukraine for issues of digital development, digital transformations and digitization

In a world where data has become a key resource for decision-making, the State Statistics Service of Ukraine has faced the need to modernize its processes. Traditional methods of data collection, processing, and analysis no longer meet the modern demands for timely and reliable information to support public policy and stimulate economic development. That is why I decided to join the leadership program "Shaping the Digital Future" to explore modern approaches to addressing these challenges.

The training has been a catalyst for the implementation of a number of ideas that are now being prepared for deployment at the State Statistics Service.

We are developing a unified digital platform for collecting, processing, and disseminating statistical data. This platform will integrate all core statistical production processes and ensure a high level of cybersecurity. It will enable the replacement of outdated systems and guarantee reliable data protection.

I am exploring the potential of artificial intelligence to automate data cleaning, validation, and analysis processes. This will not only increase efficiency but also ensure a high level of security.

There is still much work ahead, but the ideas gained during the training have the potential to fundamentally change the approaches used by the State Statistics Service. We plan to create an AI-based early anomaly detection system and integrate new data sources. This will improve the accuracy and timeliness of statistical indicators, which will help make more informed management decisions.

I am convinced that investments in training and the development of digital competencies can become a powerful catalyst for change in public institutions. The implementation of innovative solutions will transform the State Statistics Service of Ukraine into an efficient, transparent, and modern institution, ready to face the challenges of the digital society.

→ Started

the development of a unified digital platform for collecting, processing, and disseminating statistical data

→ Initiated

the creation of an AI-based early anomaly detection system in data

STUDENT SUCCESS STORIES



Serhiy Kropyva

Deputy Head of the Odessa
Regional State Administration for
Digitalization

Initiating a large-scale digital transformation program in the Odesa region, I focused on the cybersecurity of the region's critical infrastructure. To effectively protect data and ensure the uninterrupted operation of the administration, it was essential to overcome challenges related to protecting confidential information and ensuring reliable communication.

Inspired by the CDTO Campus leadership program at the McCourt School of Public Policy at Georgetown University in Washington, I developed and implemented a comprehensive cybersecurity project for the Odesa region.

The project included:

- Creating secure data transmission channels.
- Encrypting information to ensure confidentiality.
- Monitoring network traffic through the NetFlow system.
- Implementing backup communication channels to ensure operational continuity.
- Using two-factor authentication and automated password changes to strengthen access protection.

The implemented systems ensure reliable protection of confidential information, and the administration staff received enhanced training to counter cyber threats.

The results achieved have not only improved the administration's efficiency but also increased public trust in the government's ability to protect confidential data and prevent cyberattacks. I am confident that such initiatives are essential for creating a secure and modern digital environment in the region.



Planned

the use of alternative data sources to reduce reporting workload



Started

the development of a unified digital platform for integrating processes and enhancing cybersecurity

The background features a dynamic, abstract design of flowing, overlapping ribbons in shades of deep blue and purple. The ribbons create a sense of movement and depth, with highlights and shadows that give them a three-dimensional appearance. The overall color palette is rich and monochromatic, with the text providing a sharp contrast.

PARTNERSHIP PROGRAMS

PARTNERSHIP PROGRAMS



AI HOUSE: Fundamentals of Artificial Intelligence

The program, developed in partnership with AI HOUSE, Ukraine's largest AI community, aimed to equip public sector professionals in the field of digitalization with essential knowledge on the fundamental principles of AI, its role in the modern digital ecosystem, and its potential applications in the public sector.

The course combined theoretical lectures with hands-on workshops, where participants explored AI tools designed to boost productivity and efficiency. They were trained in using ChatGPT and optimizing workflows to enhance their daily operations.

1 month

46 graduates

PARTNERSHIP PROGRAMS



EU4DigitalUA: Personal Data Protection

The program, developed in collaboration with the International Foundation for Management and Public Policy of Spain (FIIAPP), focused on data protection in line with GDPR standards. Its aim was to equip participants with comprehensive knowledge of personal data protection principles, the ethical implications of working with technologies, and privacy considerations in the development of digital solutions.

The course covered key topics such as practical data protection measures, artificial intelligence and biometrics, anonymization techniques, privacy by design principles, the Internet of Things (IoT), 5G, and app development. This enabled participants to deepen their understanding of cutting-edge technologies and the principles of transparent and responsible data usage.

1 month

21 graduates

PARTNERSHIP PROGRAMS



Cisco: Implementation of Secure Digital Platforms

The program is designed to enhance the expertise of digitalization professionals in the areas of cybersecurity, infrastructure transformation, and the adoption of hybrid work models. The program's modules focused on optimizing communication and collaboration within the public sector while ensuring robust security for digital platforms.

Participants gained a deep understanding of Cisco's key strategies for developing secure digital platforms and explored both Ukrainian and international case studies to tackle real-world digital security challenges. Special attention was given to implementing privacy-by-design principles, employing data anonymization techniques, and integrating advanced technologies such as IoT and 5G into secure digital environments.

1 month

29 graduates

PARTNERSHIP PROGRAMS

osce**TEXTY.ORG.UA**

OSCE: Making and Implementation of Open Data Policy

The program brought together government and local authority representatives, equipping them with a deep understanding of the principles behind creating and utilizing open data for informed decision-making. Participants enhanced their knowledge through lectures, experience sharing, and the analysis of real-world cases, which increased their awareness of the critical role open data plays in ensuring transparency and accountability in governance.

The program covered a broad spectrum of topics, from the fundamentals of open data and the regulatory framework to best practices in data at local and national levels. Participants explored European case studies, information audits, and the automation of the data process.

4 days**64 graduates**

PARTNERSHIP PROGRAMS



TOLOCAR

Implemented by:

giz Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH



Tolocar: Open Source Immersion Days

The program offered participants the opportunity to explore the innovative Tolocar project, which supports the integration of Industry 4.0 technologies and distributed manufacturing in Ukraine. Its objective was to delve into open technologies that are transforming manufacturing processes, as well as to understand the role of CDTOs in driving digital transformation.

Participants examined how open systems and digital products can help create resilient and adaptive manufacturing models. Particular emphasis was placed on digital tools such as the Digital Product Passport (DPP) within the FabCity OS project, developed in collaboration with MetaLab and Prompylad.

1 week

20 graduates

PARTNERSHIP PROGRAMS



UNDP: Leadership Programme for Women Involved in Digitalisation of Public Services

The program is designed to foster leadership skills among women involved in digital transformation processes within Ukraine's public sector.

The course focused on four key areas: digitalization in the public sector, emerging trends in digital technologies, effective management, and the enhancement of non-technical skills for public servants.

The program featured a study week in Sweden, where the leaders delved into the country's leading digital practices. Their focus included public governance, healthcare, advancing digital accessibility, and establishing frameworks for open data regulation.

6 monts

20 graduates

PARTNERSHIP PROGRAMS

apolitical



Apolitical: Digital Training Program for CDTO

The program is designed to enhance the understanding of artificial intelligence (AI) among public administration professionals without technical backgrounds. Participants acquired foundational knowledge of AI principles, ethical considerations such as the concept of Human-Centered AI, as well as the potential risks and regulatory challenges associated with the technology.

The course was delivered asynchronously, featuring lectures from Stanford experts and practical case studies from the government sector. Participants explored core AI concepts, ethical and regulatory issues, and learned how to leverage artificial intelligence to improve the effectiveness of public administration.

1 month

25 graduates

PARTNERSHIP PROGRAMS



Microsoft: Cloud Platforms and AI for Productivity and Security

The “Modern Work” program equipped participants with essential skills to drive innovation and enhance workflows in the modern business landscape. It focused on developing effective business applications, ensuring information security, advancing cloud infrastructure, and integrating AI technologies.

Participants gained hands-on experience with Microsoft cloud services, including Microsoft Azure, AI tools for automating business processes, and low-code platforms like Power Platform. Practical modules also covered the integration of cloud solutions, preparing IT infrastructure for the implementation of modern technologies, and utilizing AI for data analysis.

1 month

74 graduates

PARTNERSHIP PROGRAMS



DIGITAL NATION **civitta**



Estonian ICT Cluster: Building Digital Society

The program equipped participants with critical knowledge and skills for implementing digital technologies in public administration. It covered key topics such as digital identification, cybersecurity, e-service development, and digital project management, emphasizing how digital technologies can significantly improve the efficiency of business processes and governance.

The program included two modules: an intensive session with Estonian experts in Kyiv and a study visit to Tallinn, where participants had the opportunity to exchange insights and experiences with their Estonian counterparts.

1 month

36 graduates

SELECTION OF PARTICIPANTS

The selection of participants for the CDTO Campus training programs took into account the specifics of each program format.

Candidates for the “Digital Transformation in Public Administration” program applied through the official website, filling out a detailed questionnaire that included key questions:

- What are your expectations from the program?
- How will this program help you in implementing your professional plans?
- What initiatives are you already implementing or planning to implement in the field of digital transformation?

After the preliminary selection, the participants were interviewed by a commission consisting of CDTO Campus leaders and representatives of donors. The commission carefully analyzed each candidate, leaving its comments and voting for the most promising applicants.

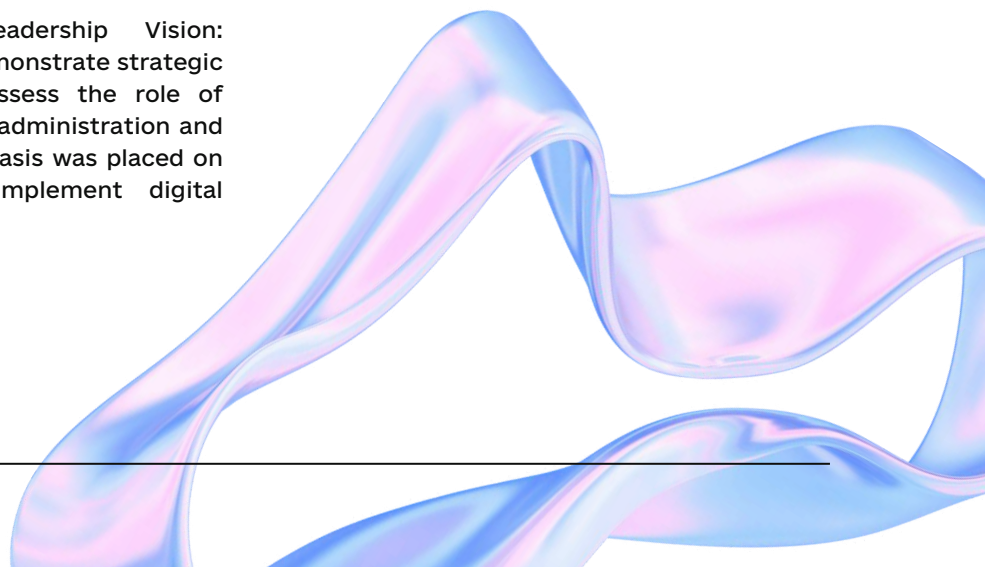
To form balanced and effective study groups, the main criteria were:

Ambition and commitment to professional development: Participants who showed strong motivation and commitment to becoming leaders in digital transformation in the public sector were given priority. Their professional development plans needed to clearly outline a vision for implementing innovation in the public sector.

Strategic Thinking and Leadership Vision: Candidates were required to demonstrate strategic thinking and the ability to assess the role of technology in improving public administration and public services. Particular emphasis was placed on their ability to plan and implement digital initiatives in Ukraine.

For the leadership program "Shaping the Digital Future", designed for professionals with a proven track record in public sector digitalization, the selection process began with completing a detailed questionnaire on the official CDTO Campus website. Additionally, candidates were required to submit a recommendation from a manager confirming their professional qualities and competencies. The next stage involved an interview with CDTO Campus management and donor representatives, which provided a deeper assessment of the candidates' motivation and potential.

For partner programs, participants also filled out a questionnaire, after which their applications were reviewed by the CDTO Campus management. The approval of candidates was also carried out by the program partners. The key selection criterion was the compliance of the participants' professional experience with the requirements and specifics of the program, which guaranteed its maximum effectiveness.





OUR LECTURERS

LECTURERS

The lecturers of the “Digital Transformation in Public Administration” program, which trains CDTOs and their teams, are more than 100 recognized experts with real-world experience in the digital transformation of the public sector. They implement successful projects, introduce innovations in the public sector and create effective digital solutions that change processes in Ukraine.

Their knowledge, practical cases and vision help the program students master modern tools and methods that meet today's challenges. They not only share theoretical foundations but also provide real insights, motivating a new generation of digital leaders to embrace bold changes.

Guest lecturers at CDTO Campus deliver open educational sessions to a wide audience, addressing key topics in digitalization. These distinguished international experts provide valuable insights and share practical tools to drive successful digital transformation.

The lecturers of the leadership program “Shaping the Digital Future” are leading experts who have deep experience in policy development, working with data, digital transformation, implementing innovations in various fields, and demonstrate a high level of competence in the field of management and leadership development.

The program combined Ukrainian and international components, creating a synergy of experience from specialists from different countries. Thanks to this, participants gained knowledge and skills that form a solid foundation for a generation of digital leaders.

CDTO Campus partnership programs, created in collaboration with leading Ukrainian and international organizations, provide access to the expertise of the best speakers in various industries and the unique insights they are ready to share.



GUEST LECTURERS



Janusz Cieszyński

Member of Parliament, Digital & Health Committee former Minister of Digital Affairs in Poland



Renee Wynn

Former CIO of NASA



Tamara Srzentić

Former Minister of Public Administration, Digital Society and Media, 42nd Government of Montenegro



Luukas Ilves

Former CIO of Estonia



Roy Lo

A global leader in strategy and technology with nearly 20 years of experience working with Fortune 500 companies



Yolanda Martinez

Lead for the GovStack Initiative at the International Telecommunication Union (ITU)



Eva Ilves

A Latvian and Estonian public figure, cybersecurity policy expert, former First Lady of Estonia



Honey Dacanay

The Director General of Policy & Performance at the Government of Canada



Glenn Fajardo

Former Director of Global Network Co-Design Practice of TechSoup



Ratko Mutavdzic

WW Public Sector Government Industry Director at Microsoft



TALLINN MECHANISM

TALLINN MECHANISM

To ensure the systematic provision of international assistance to Ukraine in the field of cybersecurity, the Estonian Ministry of Foreign Affairs launched the international initiative "Tallinn Mechanism" in May 2023. The initiative has also received support from the United States, the United Kingdom, France, the Netherlands, Poland, Sweden, Denmark, Germany, Canada, and, more recently, Italy.

The initiative serves as a coordination center for cooperation among the participating states and as an independent platform for dialogue and partnership to coordinate joint efforts aimed at: coordinating international cybersecurity assistance, supporting national cybersecurity capabilities, enhancing cyber resilience, protecting critical and civilian infrastructure, developing cyber defense, and countering cyber threats from the Russian Federation.

The initiative focuses on promoting support for Ukraine, fostering cyber dialogue among participating states to counter cyber attacks by the Russian Federation, building long-term cyber capabilities, and establishing cooperation to enhance cyber resilience and protect critical infrastructure and the population.

The CDTO Campus actively participates in the implementation of educational programs under the "Tallinn Mechanism" and continues the initiative to equip public sector professionals with the essential tools for effective cyber threat management and mitigation, while also fostering the development of a security culture and promoting innovation in management. All programs are aimed at raising the level of awareness of civil servants and local government officials.



MONARCH

We have successfully implemented training courses in cooperation with Monarch, a leading German company specializing in the development of innovative cybersecurity solutions. The organization is known for its high level of expertise and successful projects in the field of critical infrastructure protection. Thanks to many years of experience and cooperation with government and private organizations, Monarch offers effective solutions to combat cyber threats.

Program 1. OSINT Course

The course provided knowledge and tools for effective search and analysis of information in the digital space. The program covers the basic techniques of online research, helping participants develop skills and increase efficiency in the field of online investigations.

Program 2. General Information Security Course

The course is designed to equip government employees with the essential skills to protect themselves and the organization's information from cyber threats, while also fostering effective cyber hygiene practices.

Program 3. Advanced Information Security Course

The course is designed to provide professionals with the necessary basic and advanced knowledge to protect and manage information within their government institutions.

MOBILE APP

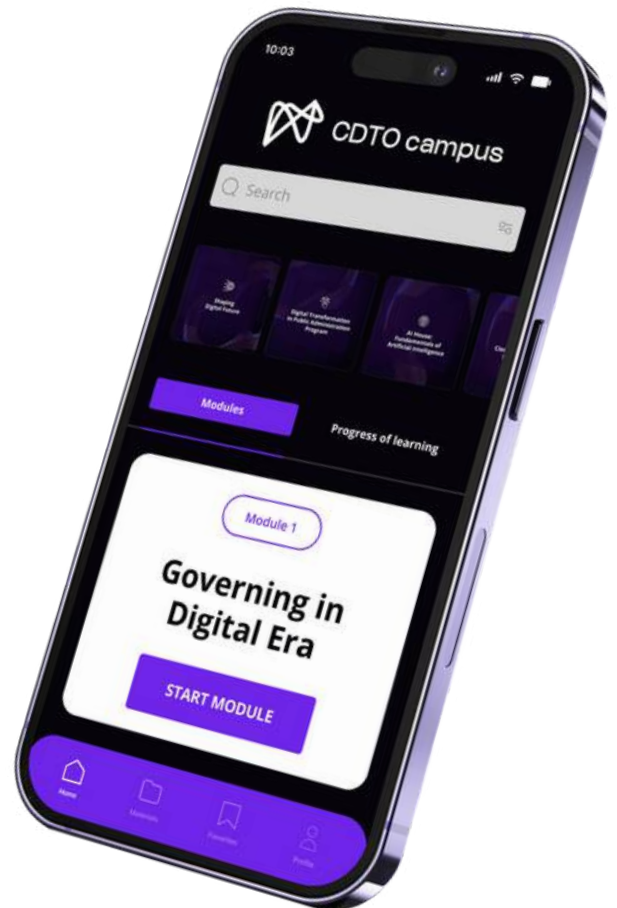
The CDTO Campus mobile application is designed to provide a seamless learning experience and is available on both iOS and Android platforms. This innovative tool introduces students to a modern, interactive approach to education, combining high-quality content with enhanced engagement.

The app allows students to track their learning progress and efficiently manage their time through an integrated calendar that includes lecture schedules and deadlines. Students can easily access lecturer profiles and concise video summaries of lectures, professionally produced to foster interest and improve material retention. Knowledge-checking tools and interactive feedback from lecturers help reinforce learning and encourage effective educational outcomes.

Lecturers benefit from unique features that allow them to view lecture schedules, manage student groups and assignments, and receive quick feedback. The Lecturer Dashboard streamlines the task review process and monitors student progress, ensuring smooth interaction throughout the learning journey.

For curators, the app offers tools to create and manage student groups, schedule lectures, and track student performance. With features like progress tracking and group management, curators can maintain high levels of organization and support for the learning process.

Key updates to the app include support for an English version, automatic creation of digital certificates for students, synchronization with Google Calendar, and CRM system integration. New features like drafts for creative assignments and the ability to reopen tasks for individual students further enhance the app's convenience and functionality.



CDTO Campus is more than just an application; it is a platform designed to empower the growth of modern digital leaders by providing the tools necessary for success in both learning and professional development. With its user-friendly, intuitive interface, CDTO Campus plays a pivotal role in transforming the educational experience, offering robust support to users at every step of their journey.

CDTO CAMPUS SPACE



In June 2024, CDTO Campus opened a state-of-the-art learning space in Kyiv, designed to train and support CDTOs and their teams. The space is designed with the highest standards of comfort and productivity in mind, ensuring participants can focus on learning, sharing experiences, and working together.

This innovative space is equipped with state-of-the-art technology, thanks to Cisco, the technology partner of CDTO Campus, which has provided comprehensive solutions for efficient work and communication. Every detail has been carefully considered to ensure effective communication, foster networking, and promote productive interactions among participants while striving for maximum inclusivity.

Total area

154 m²



PLANS 2025

The background of the image is a dark, deep purple color. Overlaid on this background are several thick, flowing, wavy lines that create a sense of movement and depth. These lines are rendered in a gradient of colors, ranging from a very dark, almost black purple to a lighter, more vibrant blue-purple. The lines appear to be made of a smooth, slightly reflective material, as they catch the light and create subtle highlights and shadows. The overall effect is a modern, abstract, and dynamic visual composition.

KPI 2025

We continue to strengthen the foundation of digital transformation in Ukraine by investing in modern education and building a gold reserve of CDTOs, which are essential for the state's high-quality digital transformation efforts. Our educational initiatives are aimed at developing key competencies in the field of digitalization, ensuring access to advanced knowledge and forming leaders of change. Our key performance indicators (KPIs) for 2025 are aimed at creating a sustainable digital transformation ecosystem in Ukraine, which will become a platform for innovation and the development of digital literacy.

500+ graduates of the programs

20% of employed in the public sector graduates

The establishment of a digital leadership community

NEW FACULTIES

We are rapidly developing as an educational project, and the number of our programs is constantly growing. In response, starting next year, we plan to implement a new structure that involves the launch of four separate faculties, each of which will focus on key areas of digital transformation:

GovTech Faculty

AI Faculty

Cybersecurity Faculty

Diia Faculty

GOVTECH FACULTY

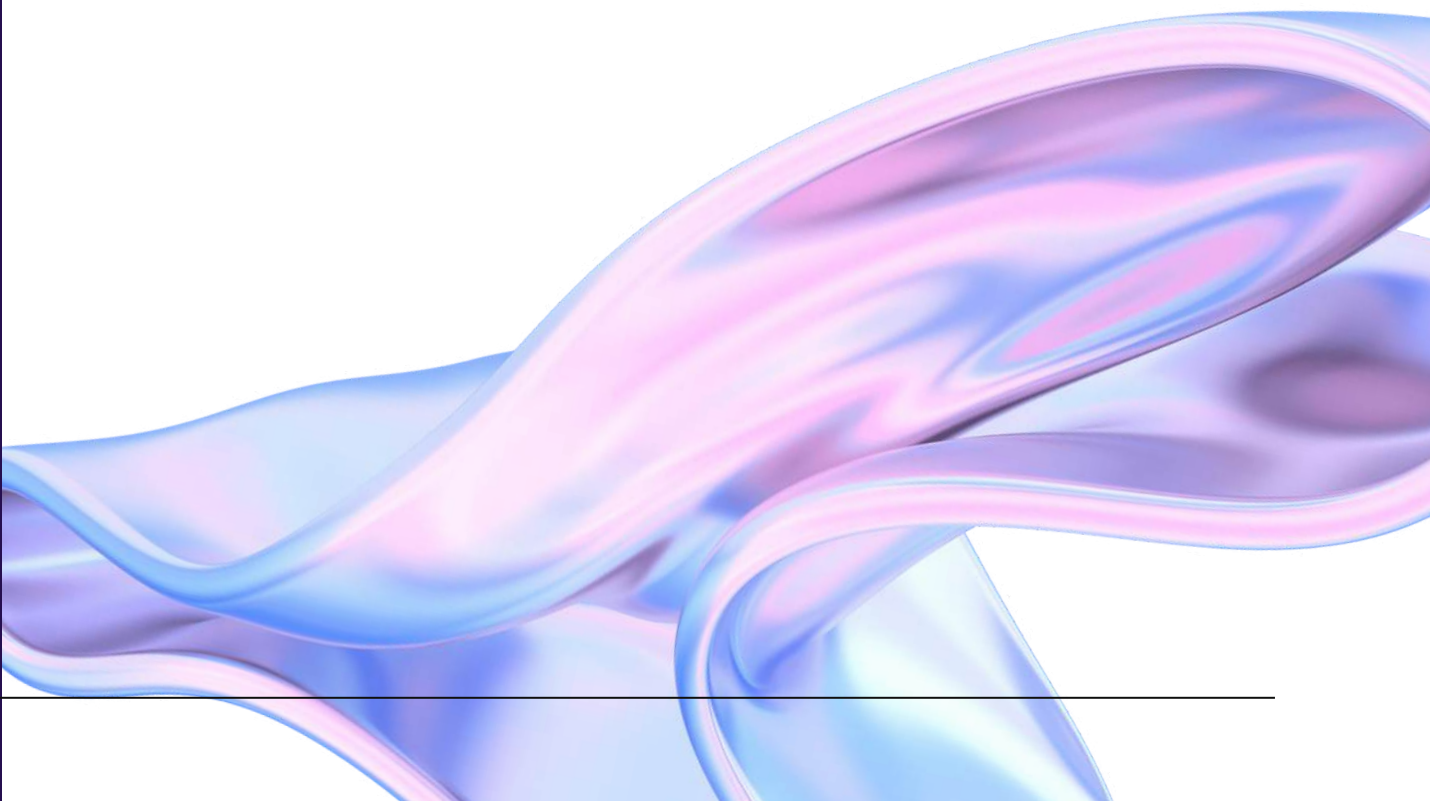
The GovTech Faculty at CDTO Campus focuses on education, innovation, and supporting government agencies in implementing modern technologies for public services.

Its main tasks include implementing digital transformation in public administration, enhancing management processes through the latest technologies, and training a new generation of public sector leaders prepared to tackle the challenges of the digital era.

The faculty offers hands-on training and certification programs for public servants, equipping them with digital project management skills and knowledge of emerging technologies. It also holds master classes where officials gain practical experience with technologies essential for modern governance.

The GovTech faculty provides expert support for the development of public policies and digital governance strategies. Together with government agencies, the faculty works to create comprehensive digital strategies that meet the needs of citizens and the goals of government bodies.

Another important component is the development of leadership skills and cooperation with the private sector, which contributes to the creation of platforms for innovative projects in the public sector. The GovTech faculty holds conferences, seminars and other events that contribute to the formation of a professional community, the exchange of experience, and the implementation of best global practices in the field of digital transformations for public administration.



EDUCATIONAL PROGRAMS GOVTECH FACULTY

Digital Transformation in Public Administration

A program aimed at enhancing the professional competencies of digital transformation leaders in central executive bodies and regional military administrations. The program focuses on strengthening leadership qualities, improving management skills, and fostering strategic vision to scale national and regional digital initiatives in line with the demands of the modern digital era.

The primary goal of the program is to develop a new generation of leaders capable of managing digital projects and implementing innovative solutions that will support the sustainable development of public institutions. Participants will have the opportunity to gain in-depth knowledge of new approaches to digitalization and learn how to integrate modern technologies into their work, ensuring efficiency and effectiveness in governance.

The program is designed for a wide range of leaders: CDTOs of central executive bodies and regional military administrations, deputy heads, heads of directorates, departments, and offices responsible for digital transformation, as well as representatives of the non-governmental sector interested in transitioning to public service. This broad target audience ensures the strengthening of institutional capacity at all levels of government.

One of the program's distinctive features is the opportunity for team participation, allowing 2-3 participants from the same institution. This approach facilitates effective knowledge sharing among participants and helps build cohesive teams capable of executing large-scale digital projects. The team-based approach also ensures synchronized efforts, laying the foundation for successful implementation of change at both regional and national levels.

Through this program, state institutions will be able to integrate digital projects at the interdepartmental level, ensuring consistency and cohesion in the approach to implementing national priorities. This will help the state effectively adapt to the modern digital environment, attract investments, optimize public service delivery, and create innovative ecosystems.

The program also supports enhancing national competitiveness and the development of a national digital infrastructure that will facilitate the integration of cutting-edge technologies across the country. This will lay the foundation for Ukraine's digital future and strengthen its position on the international stage.

6 months



EDUCATIONAL PROGRAMS GOVTECH FACULTY

Digital Transformation in Public Administration for Local Authorities

The “Digital Transformation in Public Administration for Local Authorities” program aims to create a community of innovative leaders at the local level who are capable of effectively implementing digital technologies in their communities. It equips participants with the knowledge and tools to introduce modern digital solutions aimed at transforming local governance, improving service quality for residents, and enhancing transparency in management. Participants will be able to adapt and apply the skills gained to increase the efficiency and competitiveness of their communities.

The main goal of the program is to train a new generation of digital leaders who can turn digital technologies into a driving force for the sustainable development of their communities. Graduates will be ready to make strategic decisions, develop and implement digital strategies that lay the foundation for economic growth and innovative development in the region. This program is a crucial step in preparing digital leaders who can act as visionaries and drivers of change in their communities.

The program is targeted at community representatives who want to not only create a digital strategy but also implement it, with an emphasis on long-term development goals.

The program is designed for current and newly appointed deputy heads of communities, local council members, and public sector representatives responsible for digital transformation, who aim to strengthen the digital potential of their communities.

Within the framework of the program, participants will develop a strategic vision for digital transformation and explore tools for integrating digital innovations into local governance. The program consists of four main blocks, each focusing on the development of key competencies: creating a community digital transformation strategy, project management, working with open data, and communication skills. Each block includes intensive modules, which cover both offline and online sessions.

Through this program, digital leaders in communities will enhance their digital skills, increase governance transparency, create more attractive conditions for investors, and improve the quality of services for residents. The program is an investment in the development of regional digital potential, contributing to the strengthening of socio-economic development and reducing the digital divide between regions of Ukraine.

5 months



EDUCATIONAL PROGRAMS GOVTECH FACULTY

Leadership Program: Shaping the Digital Future

The program is aimed at developing the leaders of Ukraine's digital transformation, who are already shaping the future of the state through the implementation of innovative solutions.

It is a unique platform for personal and professional growth, bringing together leaders of digital change from various government institutions and ministries.

Participants in the program will acquire advanced knowledge, modern techniques, and tools necessary for working effectively in a dynamic digital environment and addressing the key challenges facing Ukraine. The program creates opportunities for the collaborative development of new digital solutions focused on the needs of the state and society.

A key feature of the program is participation in specialized intensive courses conducted in partnership with leading international institutions.

This will enable participants to update their professional knowledge, discover new ideas for implementing innovations, and open up new opportunities for their personal and professional growth.

The program is aimed at leaders of digital transformation in the public sector who have already achieved significant milestones and aspire to remain key drivers of change, shaping the future of Ukraine's digital landscape.

2 months



EDUCATIONAL PROGRAMS GOVTECH FACULTY

HYPER ISLAND

REGAIN: Resilient Governance and Advanced Innovation

The project is funded by the Swedish Institute and developed in partnership with Hyper Island, is designed to strengthen the managerial skills and digital competencies of Ukrainian digital managers. It fosters leadership qualities, strategic decision-making, and adaptability to future challenges, particularly in the context of digital transformation.

A key highlight of the program is the training in Stockholm, offering participants a unique opportunity to immerse themselves in Swedish expertise and gain practical insights from leading experts.

The program focuses on supporting efforts to reform and enhance the efficiency of public services in Ukraine. It provides participants with a hands-on approach to mastering digital governance tools, including needs assessment, training program development, and piloting innovative projects.

The Swedish Institute (SI) is a government agency of Sweden that fosters international collaboration and supports global development by promoting Swedish culture, education, and partnership initiatives worldwide.

Hyper Island is a global educational organization specializing in professional training and leadership development in digital technologies, innovation, and creative thinking.

6 months



EDUCATIONAL PROGRAMS GOVTECH FACULTY



AWS: Introduction to Cloud Technologies

The program aims to provide fundamental knowledge and understanding of cloud technologies for the needs of the public sector. It is designed for digital transformation leaders and professionals who seek to integrate cloud solutions to improve management efficiency, implement innovations, and develop digital strategies.

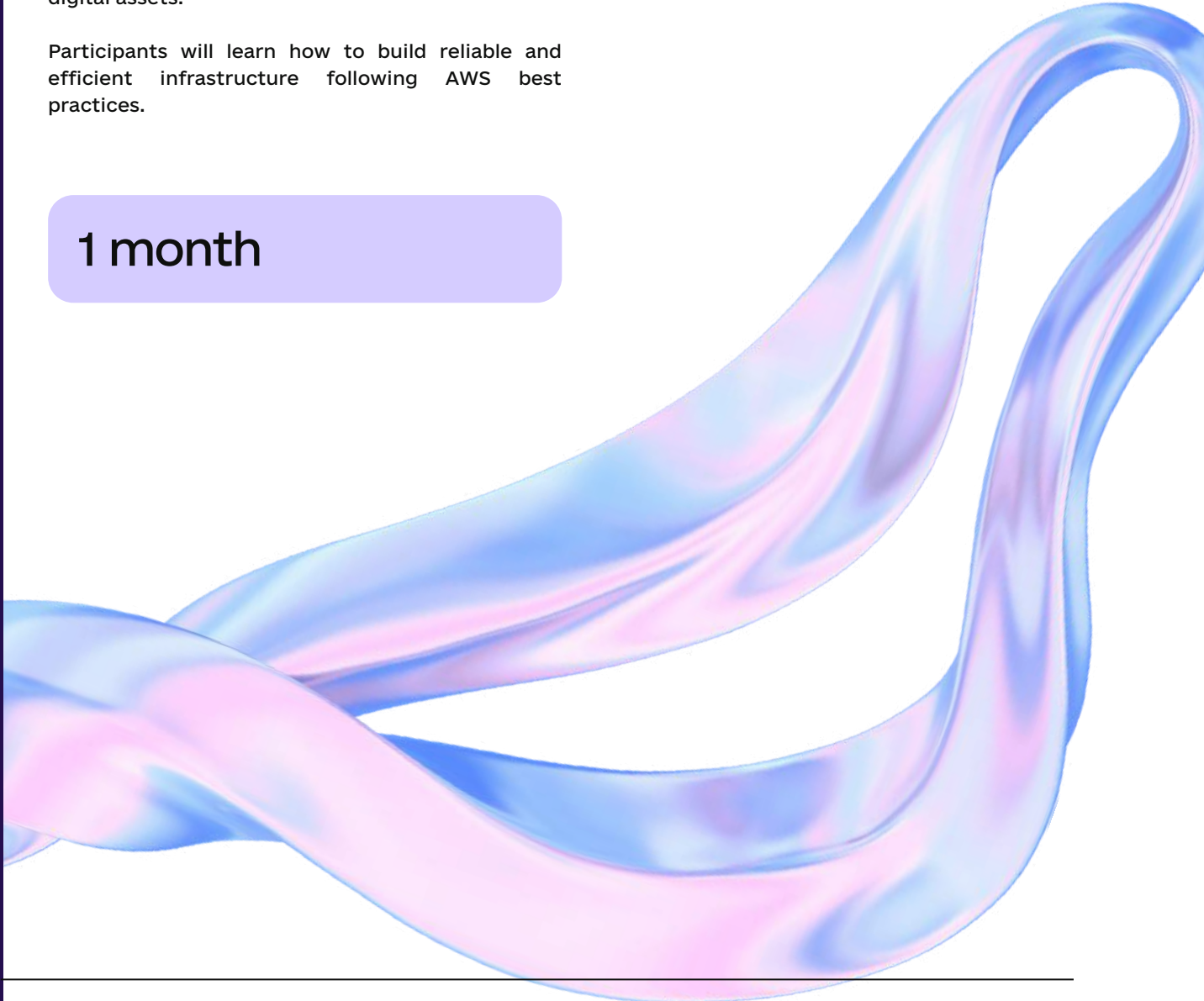
The program covers key topics including cloud computing fundamentals, cloud migration methodologies, security and cost optimization, and approaches to environmentally sustainable use of digital assets.

Participants will learn how to build reliable and efficient infrastructure following AWS best practices.

The program combines lecture material with practical exercises, fostering a deeper understanding of cloud resource management, project architecture development, and the evaluation of innovative solutions for long-term digital transformation.

The final stage of the program focuses on strategic planning and applying the knowledge gained in real-world conditions, creating a solid foundation for implementing modern digital solutions.

1 month



EDUCATIONAL PROGRAMS GOVTECH FACULTY

apolitical

Apolitical: Improving Digital Skills for CDTOs

Apolitical is a leading global learning platform and network, connecting over 250,000 public servants from over 160 countries, facilitating knowledge exchange and professional development.

Apolitical will provide 200 free one-year subscriptions to its learning platform for CDTO Campus students.

Over the course of 12 months, participants will have the opportunity to take courses on essential aspects of digital technologies, data management, artificial intelligence, and other strategic elements of digital transformation in the public sector. These courses are developed in collaboration with governments and leading expert partners like Google.org, The Ontario Digital Service, Statistics Canada, UN Innovation Network (UNIN), etc.

12 months



CYBERSECURITY FACULTY



Ministry
of Digital Transformation
of Ukraine



CDTO Campus



USAID
FROM THE AMERICAN PEOPLE



East
Europe
Foundation

The Cybersecurity Faculty at CDTO Campus focuses on teaching, research, and supporting both public and private organizations in addressing cybersecurity challenges.

Its primary goal is to foster expertise, drive innovation, and cultivate leadership to defend against today's cyber threats. Through these tasks, the faculty contributes to developing professionals and leaders who are equipped to combat cybercrime and ensure security in the digital landscape.

The faculty develops and implements cybersecurity education programs that cover various aspects, from network security and ethical hacking to risk management and cyber law.

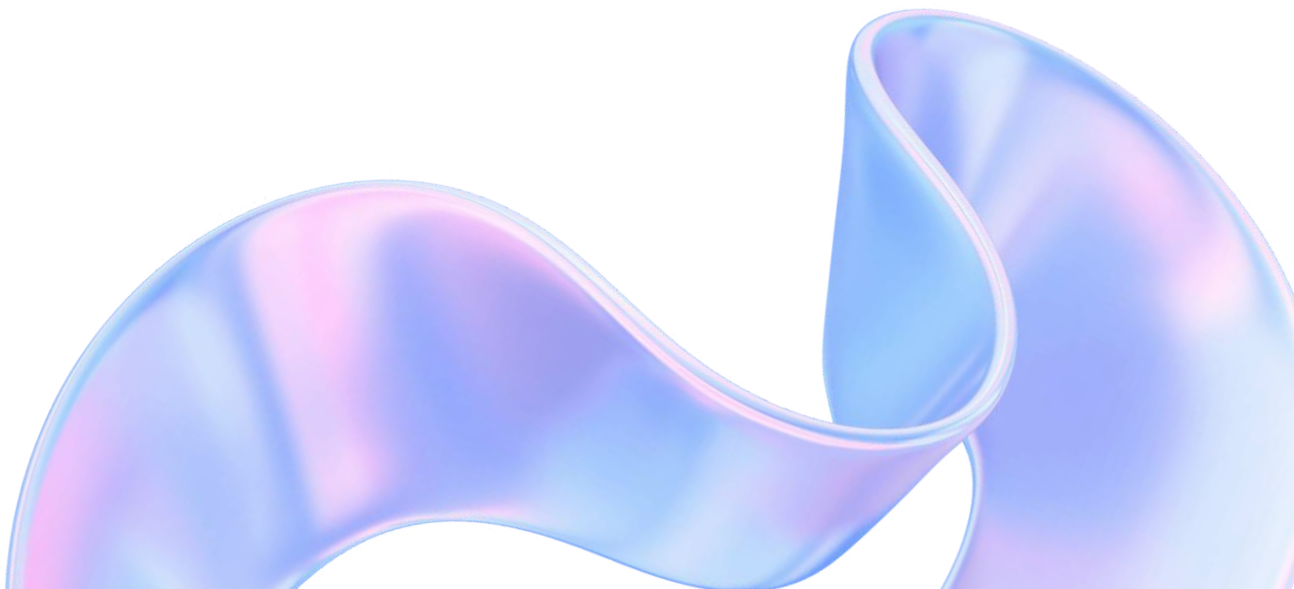
The programs include certification courses that provide students with in-depth knowledge in areas such as cryptography, data protection, incident management, and cyber threat response. The curriculum is updated in accordance with the latest threats and technological changes in the industry.

In the field of research and innovation, the faculty is engaged in studying new cyber threats, developing tools for their detection and prevention, and also cooperates with other educational and research institutions.

The faculty also establishes partnerships with industry representatives for the implementation of internships, joint projects and provision of consultations. This helps to integrate new research and technologies into real practice, increasing the effectiveness of protection in the digital sphere.

An important task of the faculty is to develop leadership qualities among cybersecurity professionals, as well as to promote the creation and implementation of cybersecurity policies and regulations. Through courses in strategic risk management, crisis management, and digital innovation, the faculty prepares civil servants for leadership roles.

Additionally, the faculty organizes events to raise cybersecurity awareness among the public, contributing to the development of a safe digital culture in society.



EDUCATIONAL PROGRAMS CYBERSECURITY FACULTY



Leadership Program in Cybersecurity for Executives

“The Leadership Program in Cybersecurity” equips executives with the tools to integrate cybersecurity into the strategic management of their organizations, ensuring resilience against modern challenges. It targets leaders seeking to enhance their expertise in cyber risk management, incident response, and strategic planning.

The program consists of four modules:

- **Cybersecurity Fundamentals for Leaders:** An introduction to core protection principles, contemporary threats, and fostering a culture of security at the organizational level.
- **Threat Intelligence and Risk Management:** Methods for identifying threats, assessing, and managing risks impacting the security and operations of institutions.
- **Incident Response and Crisis Management:** Developing response plans, managing teams during crises, and ensuring business continuity after cyber incidents.
- **Strategic Planning and Innovation:** Crafting long-term protection strategies, adopting cutting-edge technologies such as artificial intelligence and quantum computing.

A key component of the program is the individual and team projects developed within the modules.

These projects enable participants to apply theoretical knowledge to practical challenges tailored to their organization's needs. Each project is complemented by expert consultations, helping refine solutions, mitigate risks, and prepare for final presentations.

The program concludes with an offline networking event in Kyiv, where participants present their projects, exchange experiences with leading experts, and receive feedback. The event includes panel discussions, keynote speeches, and certificate awards.

This program shapes a generation of leaders capable of effectively combating cyber threats, developing innovative strategies, and strengthening national cybersecurity. Armed with acquired knowledge and practical skills, graduates will enhance the protection of their organizations, creating a secure digital environment for Ukraine's continued growth.

5 months

EDUCATIONAL PROGRAMS CYBERSECURITY FACULTY



Cisco: Cybersecurity Fundamentals for Beginners

“The Cybersecurity Fundamentals for Beginners” program, developed in partnership with Cisco, is designed to provide a solid foundation of cybersecurity knowledge to help protect both personal and organizational data.

The program will help participants master the key principles of cyber hygiene and safe use of digital tools necessary to minimize risks in today's digital environment. It focuses on raising awareness of key threats and practices that contribute to building a resilient security system for the public sector and business environments.

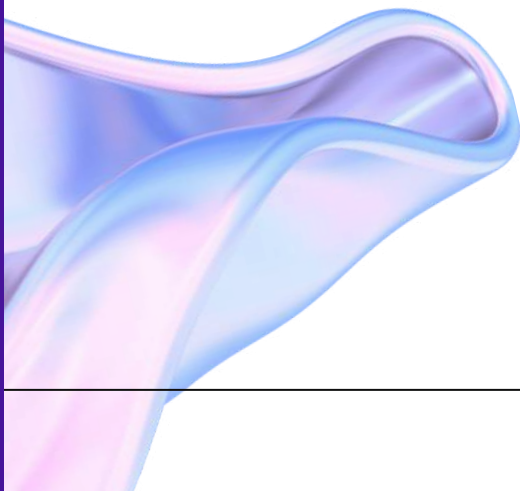
The program structure includes ten modules, each of which focuses on mastering specific aspects of cybersecurity:

- Cyber Hygiene Fundamentals
- Phishing Prevention
- Social Engineering
- Cyber Security in Cloud Environments

Each module provides participants with practical tools to protect their digital environments, allowing them to adapt cybersecurity fundamentals to everyday needs.

Cisco is a global leader in networking and security solutions, supporting digital transformation around the world by offering innovative solutions to protect data and increase digital awareness.

1 month



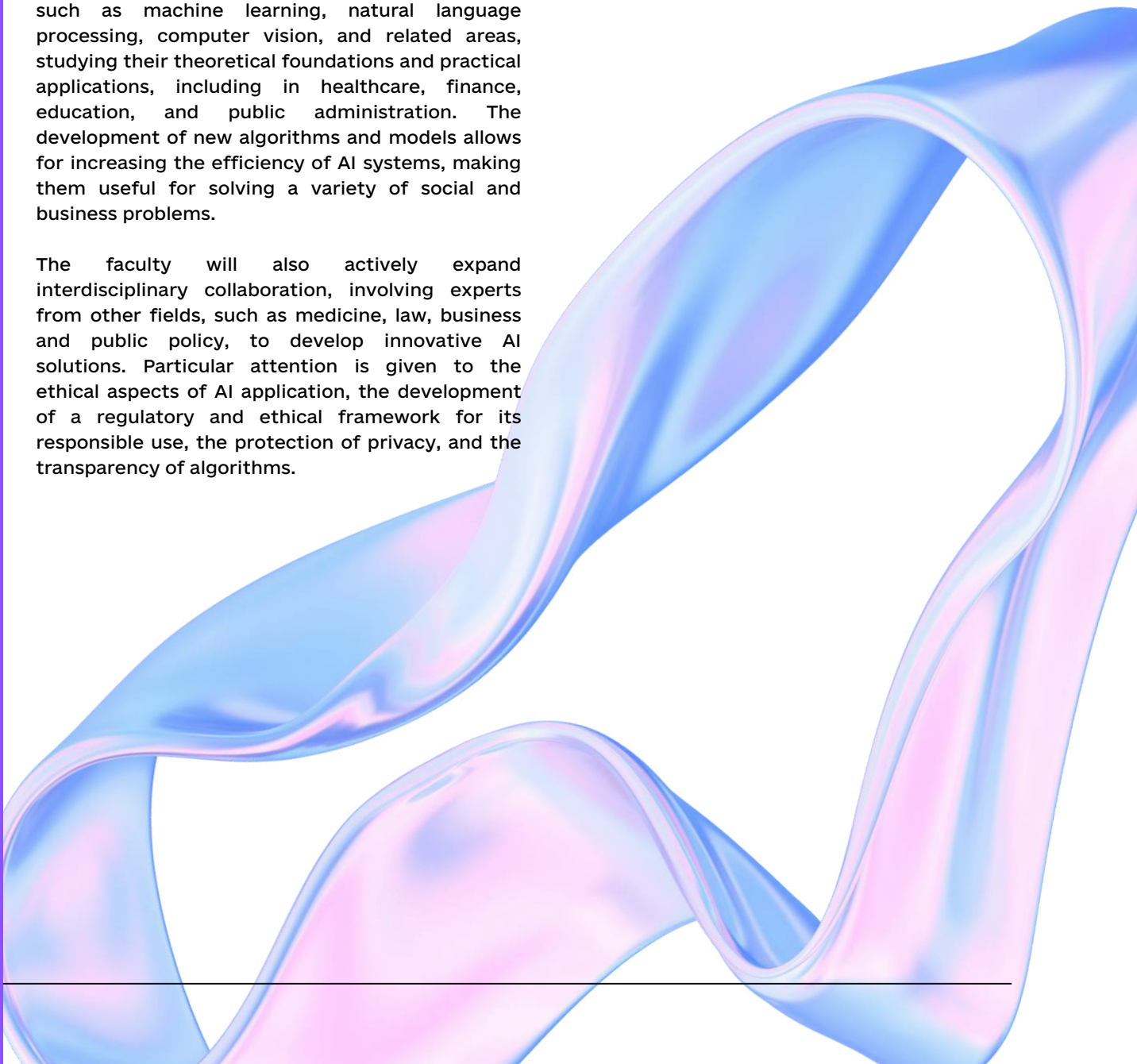
AI FACULTY

The Faculty of Artificial Intelligence (AI) at CDTO Campus is dedicated to innovative education, research, and the application of AI, guided by ethical principles. It emphasizes interdisciplinary and sectoral collaboration to drive innovation. The main goal of the faculty is to cultivate expertise, conduct research, and apply AI technologies to address real-world challenges across various sectors. Through these efforts, the faculty aims to advance the development of AI as a tool for public benefit.

The faculty will actively conduct research in areas such as machine learning, natural language processing, computer vision, and related areas, studying their theoretical foundations and practical applications, including in healthcare, finance, education, and public administration. The development of new algorithms and models allows for increasing the efficiency of AI systems, making them useful for solving a variety of social and business problems.

The faculty will also actively expand interdisciplinary collaboration, involving experts from other fields, such as medicine, law, business and public policy, to develop innovative AI solutions. Particular attention is given to the ethical aspects of AI application, the development of a regulatory and ethical framework for its responsible use, the protection of privacy, and the transparency of algorithms.

Another important area is public education and professional training in the field of AI. The faculty plans to organize conferences, webinars, and seminars to raise awareness of AI and its potential, as well as to develop training programs for specialists and leaders of both public and private organizations and companies. These efforts will help the wider public understand the challenges and opportunities of AI, supporting its development for the common good.



EDUCATIONAL PROGRAMS AI FACULTY



EU4DigitalUA: Implementing AI in e-Government

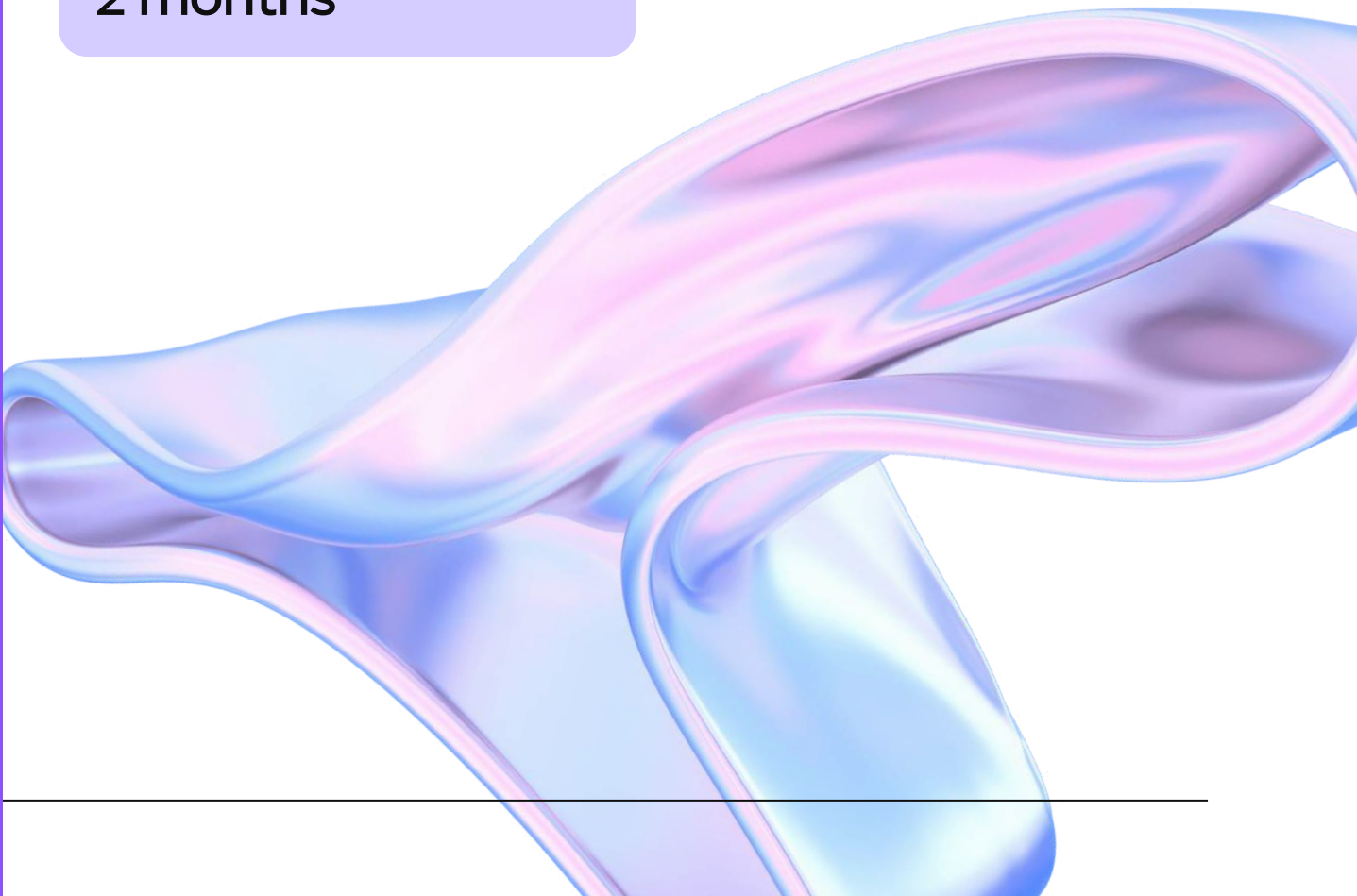
The training program, developed in collaboration with European Union experts, aims to prepare Ukrainian digital managers for the effective implementation of artificial intelligence (AI) technologies in e-governance. The goal of the program is to provide participants with practical tools for implementing AI in the public sector, focusing on European cases and adapting best practices to the Ukrainian context.

The program covers the basics of AI, ethical and legal aspects of its use, as well as practical aspects of creating strategies for integrating AI into public administration.

Participants explore European experiences and examine real cases of AI implementation in the public sector, such as the digitalization of the tax system, the personalization of public services, data management optimization, and enhanced communication security.

Thanks to this course, digital managers will gain the knowledge and practical skills needed to effectively implement innovations in the Ukrainian public sector, supporting digital transformation and enhancing the transparency and efficiency of governance.

2 months



DIIA FACULTY

This faculty is dedicated to supporting the Ministry of Digital Transformation's ecosystem and the state enterprise "Diia" through professional training, collaboration, and innovation.

Its mission is to strengthen the state's digital capacity by fostering a culture of cooperation, innovative thinking, and adaptability to modern challenges.

The faculty focuses on preparing professionals within the Ministry of Digital Transformation system to achieve a shared mission of building the most user-friendly digital state in the world while introducing new approaches to teamwork collaboration.

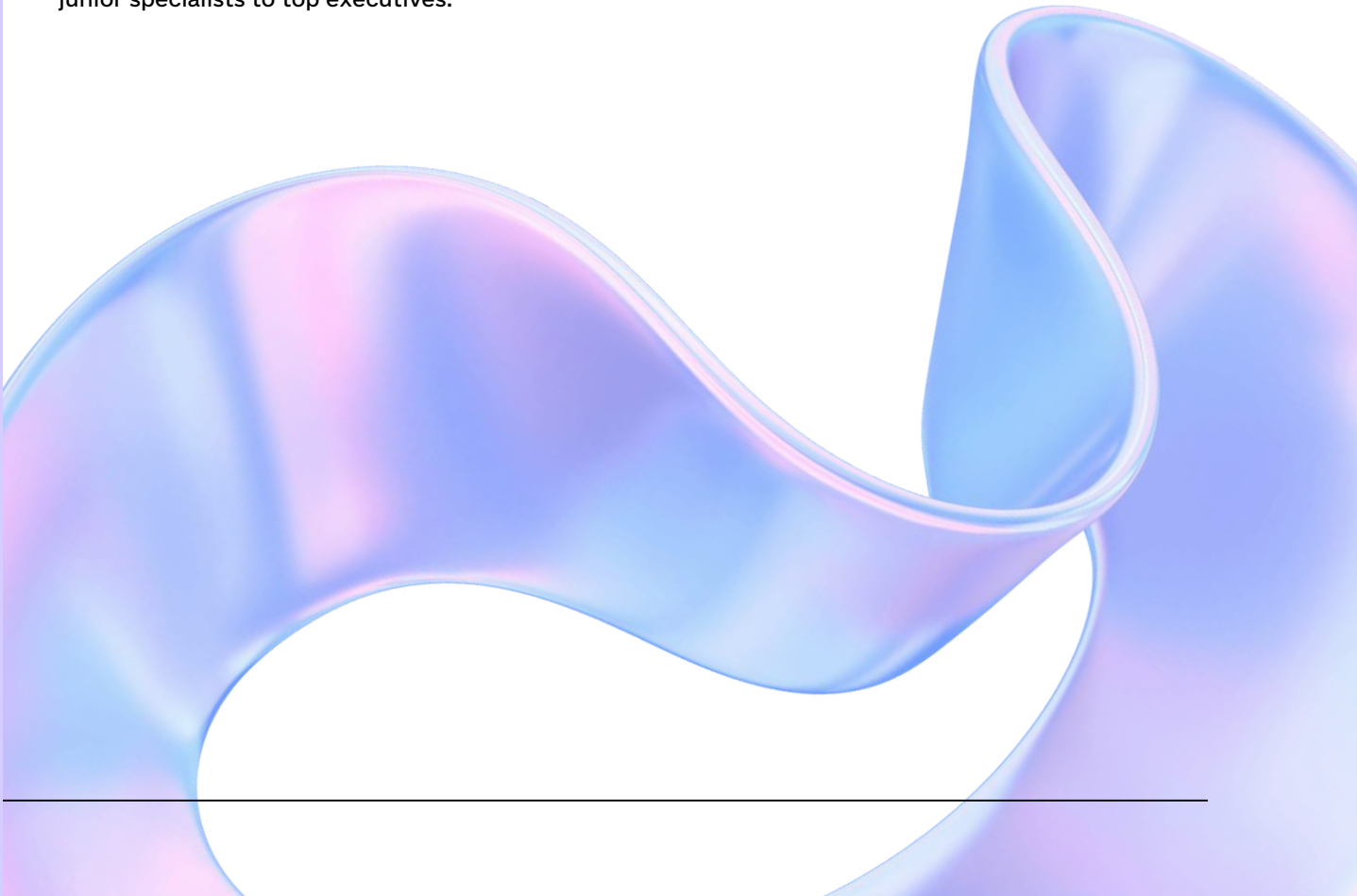
By cultivating values such as perseverance, openness, and strategic thinking, the faculty becomes a driver of cultural change in digital transformation.

The DIIA Faculty offers training tailored to different levels of professional development, from junior specialists to top executives.

Key areas of training include:

- Basic knowledge for onboarding new ecosystem participants, focusing on core processes and tools.
- Mid-level programs aimed at developing leadership qualities, team management, and strategic planning for managers.
- Strategic courses for top executives, focusing on technology, innovation, change management, and cross-sector collaboration.
- International lectures by experts from leading global universities and tech companies.

The educational content of the DIIA Faculty is continuously updated to reflect the latest trends in digitalization and innovation. Practical tasks and real-life case studies during the training help professionals apply their knowledge to their work, enhancing team and project effectiveness.

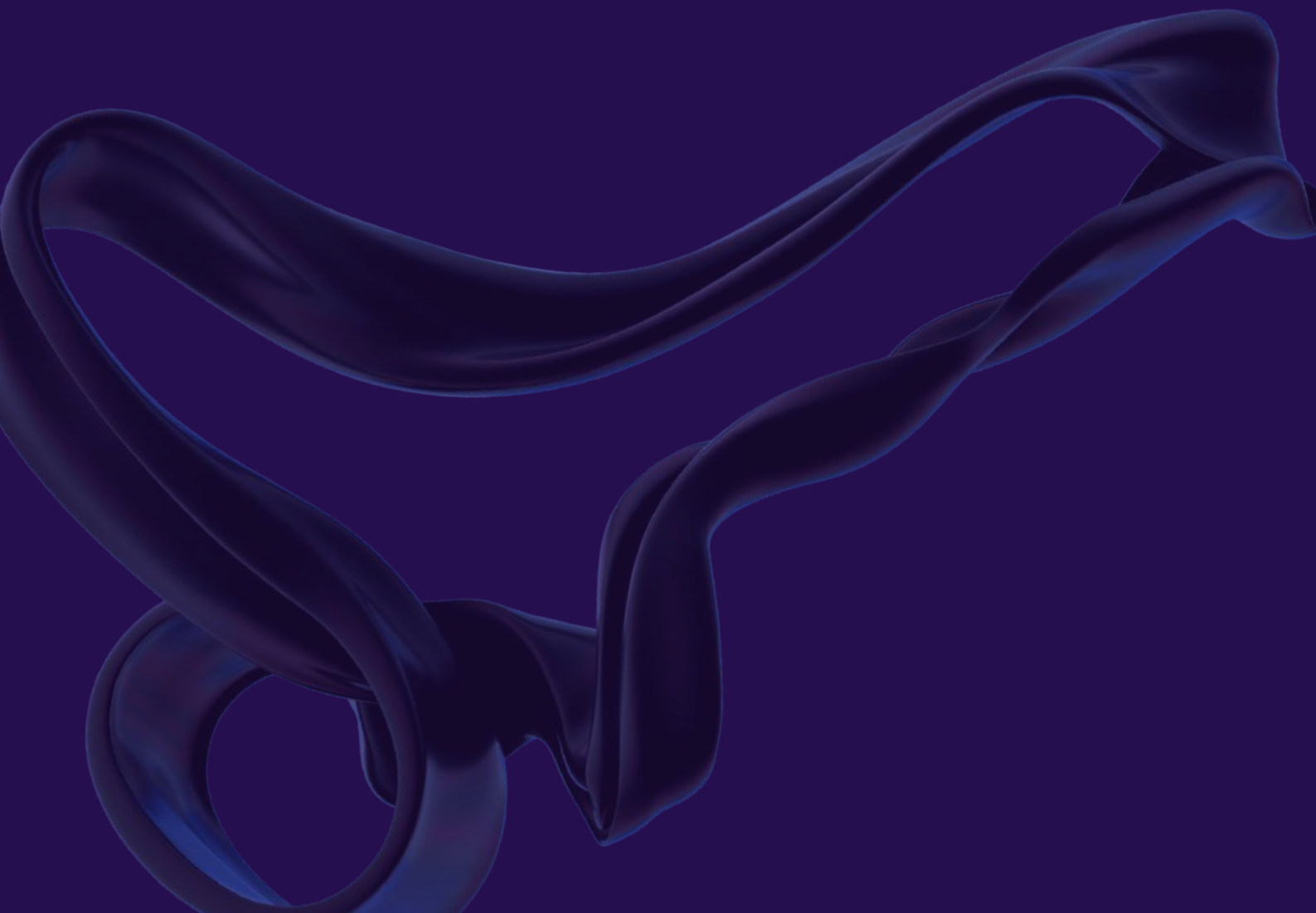


EDUCATIONAL PROGRAMS 2025

The list of programs will be updated and expanded to meet contemporary needs and challenges.

We plan to implement up to 10 programs for each faculty, ensuring a comprehensive learning approach.

Regular analysis of audience feedback and advancements in digital technology enables us to enhance existing courses and develop new programs that address current challenges and support the growth of digital managers' competencies.



GOVTECH CENTER WEF



In January 2024, during the World Economic Forum in Switzerland, the Ministry of Digital Transformation of Ukraine and the WEF announced a joint initiative to create a GovTech center in Ukraine.


On the WEF side, the initiative was supported by Forum President Bjørge Brende, who signed a letter of intent to open the center. On the Ukrainian side, the document was endorsed by Mykhailo Fedorov, Vice Prime Minister for Innovations, Development of Education, Science and Technologies – Minister of Digital Transformation of Ukraine

The GovTech Center in Kyiv will be the world's second global government technology center, after the first center opened in Berlin.

The goal of the center is to create conditions for maximizing the efficiency of government technologies, support Ukrainian businesses and startups in finding international partners, and exchange experience in the field of digitalization.

CDTO Campus will play a key role in educational projects for leaders of digital transformation in Ukraine and around the world. The GovTech Center will support the implementation of leading initiatives at CDTO Campus and contribute to its global recognition by establishing new international partnerships.

In collaboration with CDTO Campus, the GovTech Center will also serve as a platform for fostering cooperation between the public and private sectors, advancing the adoption of technologies and innovations in the field of public governance.

The background features a dynamic, flowing ribbon in shades of deep blue and purple, creating a sense of movement and depth. The ribbon loops and curves across the frame, set against a dark, almost black background.

THE STUDENT ADVISORY BOARD

CDTO CAMPUS COMMUNITY

Within the CDTO Campus community development framework, we are focusing on creating a dynamic platform for professional growth, knowledge sharing, and collaboration among graduates, students, experts, and partners involved in digital transformation.

The main goal is to support the development of specialists capable of implementing innovative digital solutions in the public sector and ensuring the effective implementation of reforms.

During the year, we have been actively working to expand and strengthen the CDTO Campus community.

Key areas included attracting new students, launching a series of open lectures on digital transformation, organizing networking events to share experiences and build connections, as well as actively managing social media to promote our graduates' achievements and announce upcoming events.

For 2025, we have planned several new initiatives, including remote learning intensives, workshops, partner discussions, collaboration with the Student Advisory Board to involve students in strategic decisions, the introduction of awards for the best student projects, and the expansion of cooperation with international partners.



THE STUDENT ADVISORY BOARD

The Student Advisory Board is a community of professionals brought together to discuss strategic issues and support CDTO Campus initiatives. It is made up of alumni who have achieved significant success in the field of digital transformation and are eager to share their experiences, contributing to the development of educational programs and the strengthening of the community.

Main areas of activity:

- **Expert support and initiatives:** Advisory Board members have the opportunity to recommend changes to curricula and initiate improvements based on their experience. Regular meetings provide an opportunity to discuss new ideas, analyze market needs, and adapt courses to current challenges.
 - **Lectures and speaking engagements:** Advisory Board members are invited to speak at CDTO Campus events, seminars, and lectures. Their case studies inspire students and their knowledge helps them understand the real challenges of digitalization.
 - **Mentoring new students:** Advisory Board members support new students by providing guidance and assistance in project implementation. This is a unique opportunity to share experience and foster the development of future leaders of digital transformation, etc.
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69 THE STUDENT ADVISORY BOARD



Andrii Malakhov
Chief Transformation Officer at JSC Ukreximbank

He has extensive experience and expertise in digital and fintech technologies, IT audit and strategy, business process management, retail, and e-commerce, along with strategic thinking and strong leadership skills. Throughout his career, he has been involved in developing and implementing numerous successful projects focused on digitizing services, optimizing business processes, and creating new products for organizations such as Idea Bank, Oschadbank, and Ukrzaliznytsia. In his current role as Chief Transformation Officer at JSC Ukreximbank, he leads the transformation of operational processes, services, and products, showcasing his ability to leverage modern technologies to enhance the organization's profitability and achieve its strategic goals.



Nina Levchuk
Co-Founder and CEO at Impact Force, Advisor at Mandiant (a division of Google Cloud)

A leading Ukrainian and European leader in technology, social innovation and artificial intelligence. She has extensive experience in cybersecurity, emerging technologies and social entrepreneurship. As a co-founder of Impact Force, Nina helps expand economic opportunities through innovative solutions focused on societal challenges. Her expertise is also confirmed by her activities at Google, where she leads the retail business in the EMEA region.

Her achievements include recognition in the UP 100 Women's Power and SPIEGEL rankings, as well as awards from the World Economic Forum and BMW Foundation. Nina is an Innovation Advisor for UN Women in Ukraine and actively develops digital sustainability in collaboration with Mandiant (Google Cloud).



Ruslana Korenchuk
Head of Educational Projects, Manager of Joint Projects of the Eastern Europe Foundation and the Ministry of Digital Transformation of Ukraine.

She has over 10 years of experience in business, the public sector, and government, specializing in project management, communications, networking, and fundraising. She leads the Diia.Osvita project and IT studios, which help enhance digital literacy and create educational opportunities in Ukraine. Ruslana is responsible for developing curricula, coordinating the creation of educational content, attracting partners, and organizing filming processes.

Previously, she worked at the Ministry of Digital Transformation, where she was responsible for developing digital skills among citizens. She has extensive experience in strategic team management, fostering partnerships, coordinating with other government agencies, and implementing innovative educational solutions.

70 THE STUDENT ADVISORY BOARD



Yehor Razohrieiev

Director General of the Directorate for Digital Development, Digital Transformation and Digitalization of the Ministry of Justice of Ukraine

He has been holding the position of Director General of the Directorate for Digital Development, Digital Transformations and Digitalization of the Ministry of Justice of Ukraine for a year and a half. Prior to his appointment to this position, he held various positions in the Ministry of Justice for over five years, and also has three years of experience in the Parliament of Ukraine. He is actively engaged in public activities in the field of digitalization, and runs a YouTube channel where he shares podcasts on the topics of IT, digital transformations and innovations.



Serhii Dekhtyarenko

Deputy Head of the State Service of Geology and Subsoil of Ukraine for Digital Development, Digital Transformations and Digitalization

He has significant experience in government agencies. His work in this position is aimed at converting geological information into digital format and maximizing the digitalization of all services. As part of the creation of the Unified State Electronic Geoinformation System for Subsoil Use, Serhiy is working to simplify communication between subsoil users and the state, as well as to increase the investment attractiveness of the industry, actively implementing innovative approaches, in particular artificial intelligence.



Olena Hunko

Deputy Director of the Economic Development Department for Digital Transformation (CDTO), Lviv City Council

Specializes in the development and implementation of projects in the field of e-government and digital transformation in local government. Engaged in implementing electronic services and "smart city" technologies for both a broad range of users and internal use within the organization. Over 10 years of experience in local government bodies, subordinate enterprises and institutions. Worked as the head of the information technology department in the Lviv City Council, the Lviv municipal enterprise "City Center IT", the municipal institution City Institute. Graduate of the Professional Fellows Program (U.S. State Department Program), participant and graduate of CDTO Campus training programs.

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Oleksandr Tereshchenko
CDTO, Rivne Regional Military Administration

Oleksandr played a key role in developing regional informatization programs and contributed to early regional digitalization efforts under the Ministry of Digital Transformation. In the Ternopil region, ranked second in the digital transformation index, he led the Information and Analytical Center and advised the regional head. He also helped shape Ukraine's telemedicine concept, participated in the Ministry of Health's working group, and collaborated with the Ministry of Culture on the Museum Funds Register. Currently, as CDTO, he is leading the creation of a digitalization strategy for the Rivne region, focusing on innovation and infrastructure development.



Andrii Kavunets
Deputy Head of Vinnytsia Regional State Administration for Digital Development, Digital Transformations and Digitalization (CDTO)

He has many years of experience in the public sector, specializing in international cooperation, grantmaking, community capacity building, enhancing government efficiency, and implementing modern digital solutions in management processes. An expert in strategic planning, developing sectoral strategies, and service optimization plans. His priority in digital transformation is implementing digital solutions at the local and regional levels, strengthening community capacity in digital transformation, building a team of digital leaders, and enhancing digital infrastructure to ensure quality service delivery and effective communication between executive authorities and local governments.

CONTACTS

Email

info@cdto-campus.com



Website

www.cdto-campus.com

